Calling for Help

Fire, Police, or Medical Emergencies
Dial 911

24-hour Child Abuse Hotline
Child abuse, neglect, or exploitation – Cuyahoga County Division of Children and Family Services
(216) 696-KIDS (5437)
http://cfs.cuyahogacounty.us/

Poison Control
Free 24-hour hotline
1(800) 222-1222

Suicide Prevention/ Mental Health Crisis/ Alcohol and Drug Abuse
Cuyahoga County Suicide Prevention, Mental Health Crisis, Information and Referral Hotline
(216) 623-6888
http://adamhscc.org/

National Suicide Hotline
1(800) 273-8255
http://www.suicidepreventionlifeline.org/

Substance Abuse and Mental Health Services (SAMHSA) Treatment Referral Hotline
1-800-662-HELP (4357)
1-800-487-4889 (TTY)
http://findtreatment.samhsa.gov/

Domestic Violence and Child Advocacy Center (Greater Cleveland)
24-hour Domestic Violence Helpline: (216) 391-HELP (4357)
Family Helpline: (216) 229-8800
http://www.dvcac.org/

National Domestic Violence Hotline
24/7 Hotline: 1 (800) 799-SAFE (7233)
1 (800) 787-3224 (TTY)
http://www.thehotline.org/

Cleveland Rape Crisis Center
24-Hour Hotline: (216) 619-6192
http://www.clevelandrapecrisis.org/

National Runaway Safeline
24-hour Hotline: 1 (800) RUNAWAY (786-2929)
http://www.1800runaway.org/

United Way’s First Call for Help
Dial 211 or (216) 436-2000
http://www.211cleveland.org/

Important Numbers
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The Cuyahoga County Division of Children (CCDCFS) and Family Services believes that families belong together.

Our goal is to work with families in our neighborhoods. We embrace the philosophy that children grow better in families, and we support this by keeping children close to their families whenever possible through neighborhood foster care.

Our programs have the goal of reuniting and stabilizing families that have been weakened through poverty, illness or crisis, resulting in neglect or abuse to children.

We offer many services aimed at strengthening family life so that the children can be served at home or returned to their own homes as soon as their safety can be assured.

We do not discriminate against any person because of race, religion, color, national origin, age or handicap. Our policies and procedures are formulated to be in compliance with all Federal and State civil rights, equal employment and affirmative action laws and regulations.

The Division of Children and Family Services is dedicated to assuring that children at risk of abuse and neglect are protected and nurtured within a family and with the support of the community. The Division of Children and Family Services embraces the philosophy that children grow better in families and support this by keeping children close to their families whenever possible through neighborhood foster care. Their programs have the goal of stabilizing and reuniting families that have been weakened through poverty, illness or crisis, resulting in neglect of abuse to children.

Mission Statement:
The purpose of the Cuyahoga County Division of Children and Family Services is to assure that children at risk of abuse or neglect are protected and nurtured within a family and with the support of the community.

Vision Statement:
We improve the lives of children as a result of our attention, care and support.

Values: We are CHAMPIONS for children. We value:
- Safety, permanency and well-being of children
- Urgency
- Family connections
- Youth voice
- Strong partnerships
- Inclusion
- Respect for each other
CHILDREN & FAMILY SERVICES LOCATIONS/ DEPARTMENTS

24 Hour Child Abuse Hotline
All reports of child abuse and neglect should be made to:
(216) 696-KIDS (5437)

Community Relations (Customer Service)
(216) 432-CARE (2273)
(216) 432-5047 (FAX)

FATIMA
6600 Lexington
Cleveland, Ohio 44103
(216) 391-7457

Jane Edna Hunter
Building (MAIN BUILDING)
3955 Euclid Avenue
Cleveland, Ohio 44115
(216) 431-4500

Old Brooklyn
4261 Fulton Parkway
Cleveland, Ohio 44144
(216) 635-3893

http://cfs.cuyahogacounty.us/

CHILDSUPPORT SERVICES – SEE CUYAHOGA COUNTY DIVISION OF JOB AND FAMILY SERVICES (page 4)

HEALTHY START - SEE CUYAHOGA COUNTY DIVISION OF JOB AND FAMILY SERVICES (page 4)

CHILD CARE - SEE CUYAHOGA COUNTY DIVISION OF JOB AND FAMILY SERVICES (page 4) OR CHILD CARE RESOURCES (pages 31 – 33)

FOOD ASSISTANCE – SEE CUYAHOGA COUNTY DIVISION OF JOB AND FAMILY SERVICES (page 4) OR FOOD PANTRIES (pages 41 – 46)
Catholic Charities – Fatima Center
6809 Quimby Avenue
Cleveland, OH 44103
(216) 361-1244

Catholic Charities – St. Martin De Porres
1264 East 123rd Street
Cleveland, OH 44108
(216) 268-3909

The Centers
1941 S. Taylor Road
Cleveland, OH 44118
(216) 320-9520

City of Lakewood
12900 Madison Avenue
Lakewood, OH 44107
(216) 529-6108

Cuyahoga Metropolitan Housing Authority
6001 Woodland Avenue
Cleveland, OH 44104
(216) 361-2367

East End Neighborhood House
2749 Woodhill Road
Cleveland, OH 44104
(216) 791-9378

Harvard Community Services Center
18240 Harvard Avenue
Cleveland, OH 44128
(216) 991-8585

Murtis Taylor Human Services System – East Cleveland
16005 Terrace Road
East Cleveland, OH 44112
(216) 283-4400

Murtis Taylor Human Services System - Mt. Pleasant
13422 Kinsman Road
Cleveland, OH 44120
(216) 283-4400

Parma City School District
Hanna Elementary School
11212 Snow Road
Parma, OH 44130
(440) 887-4873

University Settlement, Inc.
4800 Broadway Avenue
Cleveland, OH 44127
(216) 641-8948

Westside Family Resource Network
9300 Lorain Avenue
Cleveland, OH 44102
(216) 771-7297

Word of Righteousness Family Life Center
13455 Dressler Avenue
Garfield Heights, OH 44125
(216) 365-3336

YMCA of Greater Cleveland
Euclid Family Branch
631 Babbitt Road
Euclid, OH 44123
(216) 731-7454
CJFS works to provide comprehensive child support assistance and administers public benefits, including Medicaid, food assistance, child care assistance, emergency assistance, as well as job training and placement services for Ohio Works First cash recipients.

Cuyahoga County Division of Job and Family Services (Main Building)
1641 Payne Ave
Cleveland, Ohio 44114
(216) 987-7000
http://cjfs.cuyahogacounty.us/

Benefit Services

<table>
<thead>
<tr>
<th>Service</th>
<th>General Line:</th>
<th>Website</th>
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<tbody>
<tr>
<td>Cuyahoga Benefits Application Hotline</td>
<td>(216) 416-4440</td>
<td><a href="http://www.ODJFSBenefits.ohio.gov">www.ODJFSBenefits.ohio.gov</a></td>
</tr>
<tr>
<td>Food Assistance</td>
<td>(216) 987-7000</td>
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<tr>
<td>Healthy Start Hotline</td>
<td>(216) 987-7346</td>
<td><a href="http://www.healthystart.cuyahogacounty.us">www.healthystart.cuyahogacounty.us</a></td>
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<tr>
<td>Child Care Assistance</td>
<td>(216) 416-4440</td>
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<tr>
<td>Child Care Case questions</td>
<td>(216) 987-7022</td>
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<tr>
<td>Child Care Information Line</td>
<td>(216) 987-6929</td>
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<td>Utility Assistance</td>
<td>(216) 987-7000</td>
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<tr>
<td>Ohio Works First Assistance</td>
<td>(216) 987-7000</td>
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</table>

Office of Child Support Services
1640 Superior Ave
Cleveland, Ohio 44114
(216) 443-5100

24 Hour Payment Information Line
1 (800) 860-2555 or 1 (800) 500-3784 (TDD)

CJFS Neighborhood Family Service Centers:

OLD BROOKLYN NFSC
4261 Fulton Parkway
Cleveland, OH 44144
INFORMATION LINE: (216) 635-2918

QUINCY PLACE NFSC
8111 Quincy Avenue
Cleveland, OH 44104
INFORMATION LINE: (216) 391-5027

SOUTHGATE NFSC
5398 1/2 Northfield Road
Maple Heights, OH 44137
INFORMATION LINE: (216) 518-4862

VIRGIL E. BROWN NFSC (MAIN)
1641 Payne Avenue
Cleveland, OH 44114
INFORMATION LINE: (216) 987-6978

WESTSHORE NFSC
9830 Lorain Avenue
Cleveland, OH 44102
INFORMATION LINE: (216) 939-2523
**FOR EMERGENCIES DIAL 9-1-1**

Cleveland Police:  (216) 621-1234  
Cleveland Fire:  (216) 664-6800

**West Suburbs**

<table>
<thead>
<tr>
<th>Village</th>
<th>Police:</th>
<th>Fire:</th>
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<tr>
<td>Bay Village</td>
<td>(440) 871-1234</td>
<td>(440) 871-1214</td>
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<td>Berea</td>
<td>(440) 826-5870</td>
<td>(440) 826-5880</td>
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<tr>
<td>Brecksville</td>
<td>(440) 526-8900</td>
<td>(440) 526-2640</td>
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<tr>
<td>Broadview Heights</td>
<td>(440) 526-5400</td>
<td>(440) 526-4493</td>
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<tr>
<td>Brook Park</td>
<td>(216) 433-1239</td>
<td>(216) 433-1214</td>
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<tr>
<td>Brooklyn</td>
<td>(216) 749-1234</td>
<td>(216) 749-1212</td>
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<tr>
<td>Brooklyn Heights</td>
<td>(216) 741-2700</td>
<td>(216) 351-3542</td>
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<tr>
<td>Fairview Park</td>
<td>(440) 356-4415</td>
<td>(440) 333-1213</td>
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<td>Independence</td>
<td>(216) 524-1234</td>
<td>(216) 524-4001</td>
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<td>Lakewood</td>
<td>(216) 521-6773</td>
<td>(216) 529-6656</td>
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<tr>
<td>Linndale Village</td>
<td>(216) 251-1234</td>
<td>(216) 664-6800</td>
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<td>Middleburg Heights</td>
<td>(440) 243-1234</td>
<td>(440) 243-1313</td>
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<tr>
<td>Newburgh Heights</td>
<td>(216) 641-5545</td>
<td>(216) 641-2134</td>
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<tr>
<td>North Olmsted</td>
<td>(440) 777-3535</td>
<td>(440) 777-1214 or (440) 777-3544</td>
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<tr>
<td>North Royalton</td>
<td>(440) 237-8686</td>
<td>(440) 237-4315</td>
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<td>Olmsted Falls</td>
<td>(440) 235-3145</td>
<td>(440) 235-3238</td>
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<td>(440) 235-3950</td>
<td>(440) 235-3746</td>
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<td>Parma</td>
<td>(440) 885-1234</td>
<td>(440) 885-1217</td>
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<td>Parma Heights</td>
<td>(440) 884-1234</td>
<td>(440) 885-1717</td>
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<tr>
<td>Rocky River</td>
<td>(440) 331-1234</td>
<td>(440) 331-1212</td>
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<tr>
<td>Seven Hills</td>
<td>(216) 524-3911</td>
<td>(216) 524-3321</td>
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<tr>
<td>Strongsville</td>
<td>(440) 238-7373</td>
<td>(440) 580-3210</td>
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<tr>
<td>Westlake</td>
<td>(440) 871-3311</td>
<td>(440) 871-3441</td>
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</table>
FOR EMERGENCIES DIAL 9-1-1

Cleveland Police:  (216) 621-1234
Cleveland Fire:     (216) 664-6800

East Suburbs

Beachwood
Police:  (216) 464-1234
Fire:    (216) 292-1965

Bedford
Police:  (440) 735-6551
Fire:    (440) 735-6540

Bedford Heights
Police:  (440) 439-1234
Fire:    (440) 786-3250

Bentleyville Village
Police:  (440) 247-7321
Fire:    (440) 247-7373

Bratenahl Village
Police:  (216) 681-4266
Fire:    (216) 664-6800

Chagrin Falls Township
Police:  (440) 247-7321
Fire:    (440) 247-8281

Chagrin Falls Village
Police:  (440) 247-7321
Fire:    (440) 247-8281

Cleveland Heights
Police:  (216) 321-1234
Fire:    (216) 291-2673

Cuyahoga Heights Village
Police:  (216) 883-6800
Fire:    (216) 641-6799

East Cleveland
Police:  (216) 451-1234
Fire:    (216) 681-2414

Euclid
Police:  (216) 731-1234
Fire:    (216) 289-8415

Garfield Heights
Police:  (216) 475-6607
Fire:    (216) 475-4053

Gates Mills Village
Police:  (440) 423-4456
Fire:    (440) 423-4405 ext. 106

Glenwillow
Police:  (440) 349-1234
Fire:    (440) 232-6695

Highland Heights
Police:  (440) 442-8825
Fire:    (440) 442-7406

Hunting Valley Village
Police:  (440) 247-7324
Fire:    (440) 247-8281

Lyndhurst
Police:  (440) 442-1234
Fire:    (440) 473-5139

Maple Heights
Police:  (216) 662-5884
Fire:    (216) 587-9645

Mayfield Heights
Police:  (440) 442-2323
Fire:    (440) 442-1214

Mayfield Village
Police:  (440) 461-1234
Fire:    (440) 461-1208

Moreland Hills Village
Police:  (440) 247-7321
Fire:    (440) 247-8281

North Randall Village
Police:  (216) 663-1234
Fire:    (216) 663-1212

Oakwood Village
Police:  (440) 232-1035
Fire:    (440) 232-6695

Orange Village
Police:  (440) 247-7321
Fire:    (440) 498-4402

Pepper Pike
Police:  (216) 831-1424
Fire:    (216) 896-6135

Richmond Heights
Police:  (216) 486-1234
Fire:    (216) 383-6325

Shaker Heights
Police:  (216) 491-1220
Fire:    (216) 491-1200

Solon
Police:  (440) 248-1234
Fire:    (440) 349-6333

South Euclid
Police:  (216) 381-1234
Fire:    (216) 381-1214

University Heights
Police:  (216) 932-1800
Fire:    (216) 321-1939
FOR EMERGENCIES DIAL 9-1-1

Cleveland Police: (216) 621-1234
Cleveland Fire: (216) 664-6800

EAST SUBURBS CONTINUED...

Valley View Village
Police: (216) 524-9687
Fire: (216) 524-6469

Warrensville Heights
Police: (216) 581-1234
Fire: (216) 587-6525

Walton Hills Village
Police: (440) 232-1313
Fire: (440) 232-6695

Woodmere Village
Police: (216) 831-1234
Fire: (216) 292-4103
HOSPITALS AND COMMUNITY HEALTH CENTERS

Cleveland Clinic

Cleveland Clinic Main Campus
9500 Euclid Avenue
Cleveland, Ohio 44195
(216) 444-2222
(800) 223-2273

http://my.clevelandclinic.org/default.aspx

EMERGENCY ROOM

Cleveland Clinic Northeast Ohio Community Hospitals

Euclid Hospital
18901 Lakeshore Boulevard
Euclid, Ohio 44119
(216) 531-9000

Fairview Hospital
18101 Lorain Avenue
Cleveland, Ohio 44111
(216) 476-7000

Hillcrest Hospital
6780 Mayfield Road
Mayfield Heights, Ohio 44124
(440) 312-4500

EMERGENCY ROOM

Lakewood Hospital**
14519 Detroit Road
Lakewood, Ohio 44107
(216) 521-4200

Lutheran Hospital
1730 West 25th Street
Cleveland, Ohio 44113
(216) 696-4300

Marymount Hospital
12300 McCracken Road
Garfield Heights, Ohio 44125
(216) 581-0500

EMERGENCY ROOM

Medina Hospital
1000 E. Washington Street
Medina, Ohio 44256
(330) 725-1000

South Pointe Hospital
20000 Harvard Road
Warrensville Heights, Ohio 44122
(216) 491-6000

EMERGENCY ROOM

EMERGENCY ROOM

Cleveland Clinic Family Health Centers

Avon - Richard E. Jacobs Health Center
33100 Cleveland Clinic Boulevard
Avon, Ohio 44011
(440) 695-4000
(800) 599-7771

Avon Lake Family Health Center
450 Avon Belden Road
Avon Lake, Ohio 44012
(440) 930-6800

** Will become an outpatient health center with ER in 2016
## Cleveland Clinic Family Health Centers (continued)

<table>
<thead>
<tr>
<th>Center Name</th>
<th>Address</th>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td>Avon Pointe Family Health Center</td>
<td>36901 American Way, Avon, Ohio</td>
<td>(440) 930-6200, (440) 930-6250</td>
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<tr>
<td></td>
<td>44011</td>
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<tr>
<td>Beachwood Family Health and Surgery Center</td>
<td>26900 Cedar Road, Beachwood, Ohio</td>
<td>(216) 839-3000</td>
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<tr>
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<td>44122</td>
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<tr>
<td>Brunswick Family Health Center</td>
<td>3574 Center Road, Brunswick, Ohio</td>
<td>(330) 225-8886</td>
</tr>
<tr>
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<tr>
<td>Chagrin Falls Family Health Center</td>
<td>551 East Washington Street, Chagrin Falls, Ohio 44022</td>
<td>(440) 893-9393, (800) 232-0263</td>
</tr>
<tr>
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<tr>
<td>Elyria Family Health and Surgery Center</td>
<td>303 Chestnut Commons Drive, Elyria, Ohio 44035</td>
<td>(440) 366-9444, (440) 204-7400</td>
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<tr>
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<td>44013</td>
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<tr>
<td>Independence Family Health Center</td>
<td>5001 Rockside Road, Crown Center II, Independence, Ohio 44131</td>
<td>(216) 986-4000, (800) 544-6333</td>
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<tr>
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<td>44026</td>
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<tr>
<td>Lakewood Family Health Center</td>
<td>16215 Madison Avenue, Lakewood, Ohio 44107</td>
<td>(216) 521-4400, (800) 760-1513</td>
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<tr>
<td>Solon Family Health Center</td>
<td>29800 Bainbridge Road, Solon, Ohio 44139</td>
<td>(440) 519-6800, (800) 648-0022</td>
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<tr>
<td>Strongsville Family Health and Surgery Center</td>
<td>16761 South Park Center, Strongsville, Ohio 44136</td>
<td>(440) 878-2500, (800) 239-1098</td>
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<tr>
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<tr>
<td>Superior Medical Sheffield Family Health Center</td>
<td>5334 Meadow Lane Court, Sheffield Village, Ohio 44035</td>
<td>(440) 934-5454</td>
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<tr>
<td></td>
<td>44045</td>
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<td>(440) 934-5454</td>
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<td>44045</td>
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<tr>
<td>Willoughby Hills Family Health Center</td>
<td>2550 &amp; 2570 SOM Center Road, Willoughby Hills, Ohio 44094</td>
<td>(440) 943-2500, (800) 807-2888</td>
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<tr>
<td>Twinsburg Family Health and Surgery Center</td>
<td>8701 Darrow Road, Twinsburg, Ohio 44087</td>
<td>(330) 888-4000</td>
</tr>
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<tr>
<td>Wooster Family Health Center</td>
<td>1740 Cleveland Road, Wooster, Ohio 44691</td>
<td>(330) 287-4500, (800) 451-9870</td>
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EMERGENCY ROOM

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**Hospitals and Community Health Centers – Cleveland Clinic**
HOSPITALS AND COMMUNITY HEALTH CENTERS

Metro Health

Main Campus

MetroHealth Medical Center and Outpatient Plaza
*Offers emergency services*
2500 MetroHealth Drive
Cleveland, OH 44109
(216) 778-7800

http://www.metrohealth.org/

City of Cleveland East

MetroHealth Broadway Health Center
*Offers MetroExpressCare services*
6835 Broadway Avenue
Cleveland, OH 44105
(216) 957-1500

MetroHealth Buckeye Health Center
2816 East 116th Street
Cleveland, OH 44120
(216) 957-4000

MetroHealth Lee-Harvard Health Center
4071 Lee Road, Suite 260
Cleveland, OH 44128
(216) 957-1200

J. Glen Smith Health Center
*Operating in conjunction with the Cleveland Department of Public Health*
11100 St. Clair Avenue
Cleveland, OH 44108
(216) 957-5600

City of Cleveland West

MetroHealth Brooklyn Health Center
5208 Memphis Avenue
Cleveland, OH 44144
(216) 398-0100

MetroHealth Old Brooklyn Health Center
4229 Pearl Road
Cleveland, OH 44109
(216) 957-2100

MetroHealth West 150th Health & Surgery Center
*Offers advanced imaging services*
4330 West 150th Street
Cleveland, OH 44135
(216) 251-6990

MetroHealth West Park Health Center
*Offers MetroExpressCare services*
3838 West 150th Street
Cleveland, OH 44111
(216) 957-5000

Thomas F. McCafferty Health Center
*Operating in conjunction with the Cleveland Department of Public Health*
4242 Lorain Avenue
Cleveland, OH 44113
(216) 957-4848
Beachwood

MetroHealth Beachwood Health Center
Offers MetroExpressCare services
3609 Park East Drive
North Building, Third Floor
Beachwood, OH 44122
(216) 957-9959

Lakewood

MetroHealth Lakewood Health Center
14701 Detroit Avenue, Suite 400
Lakewood, OH 44107
(216) 227-1330

Middleburg Heights

MetroHealth Middleburg Heights November Family Health Center
7800 Pearl Road
Middleburg Heights, OH 44130
(216) 957-9700

Pepper Pike

MetroHealth Pepper Pike Health Center
29125 Chagrin Boulevard, Suite 110
Pepper Pike, OH 44122
(216) 591-0523

Westlake

Note: 2 Westlake locations

MetroHealth Westlake Health Center
King James Building #1
24700 Center Ridge Road
Suite 220 and Suite 230 (Dermatology)
Westlake, OH 44145
(216) 957-3200

MetroHealth Premier Health Center
25200 Center Ridge Road, Suite 2100
Westlake, OH 44145
(216) 957-3200
University Hospitals Case Medical Center
11100 Euclid Ave
Cleveland, OH 44106
(216) 844-1000
Emergency Room
http://www.uhhospitals.org/

Center for Emergency Medicine
11100 Euclid Ave
Cleveland, OH 44106
(216) 844-3722
Emergency Medicine

UH Partner Hospitals

St. John Medical Center
29000 Center Ridge Rd
Westlake, OH 44145
(440) 835-8000

Southwest General Health Center
18697 Bagley Rd
Berea, OH
(440) 816-5050

UH Surgery Centers

UH Lyndhurst Surgery Center
29017 Cedar Rd
Cleveland, OH 44124
(440) 460-8000

UH Medical Centers

UH Bedford Medical Center
44 Blaine Ave
Bedford, OH 44146
(440) 735-3900

UH Parma Medical Center
7007 Powers Blvd
Cleveland, OH 44129
(440) 743-3000

UH Richmond Medical Center
27100 Chardon Rd.
Richmond Heights, OH 44143
(440) 585-6500

UH Health Centers

UH Foley ElderHealth Center
3619 Park East Dr. Suite 109
Beechwood, OH 44122
(216) 844-6300

UH University Suburban Health Center
1611 S Green Rd
Cleveland, OH 44121
(216) 382-9492

UH MacDonald Women’s Hospital
2101 Adelbert Rd
Cleveland, OH 44106
(216) 844-3911

UH Rainbow Babies & Children’s Hospital
2101 Adelbert Rd
Cleveland, OH 44106
(216) 844-3911

UH Seidman Cancer Center
11100 Euclid Ave
Cleveland, OH 44106
(216) 844-3951

UH Otis Moss Jr Health Center
8819 Quincy Ave
Cleveland, OH 44106
(216) 721-2177

UH Westlake Health Center
960 Clague Rd
Westlake, OH 44145
(440) 250-2100
HOSPITALS AND COMMUNITY HEALTH CENTERS

VETERAN’S HOSPITALS

Louis Stokes VA Medical Center
10701 East Boulevard
Cleveland, OH 44106
(877) 838-8262 | (216) 791-3800

http://www.cleveland.va.gov/

VA Community Based Outpatient Clinics

Parma Multi-Specialty Outpatient Clinic
8787 Brookpark Road
Parma, OH 44129
(216) 739-7000

Akron Multi-Specialty Outpatient Clinic
55 W. Waterlo
Akron, OH 44319
(330) 724-7715

Lorain Multi-Specialty Outpatient Clinic
205 West 20th Street
Lorain, OH 44052
(440) 244-3833

McCafferty Multi-Specialty Outpatient Clinic
4242 Lorain Ave
Cleveland, OH 44113
(216) 939-0699

Canton Multi-Specialty Outpatient Clinic
733 Market Avenue South
Canton, OH 44702
(330) 489-4600

Regional Benefit Office
Cleveland Regional Benefit Office
A.J. Celebrezze Federal Building
1240 East 9th Street
Cleveland, OH 44199
(800) 827-1000

VA Vet Centers

McCafferty Vet Center Outstation
4242 Lorain Ave, Suite 203
Cleveland, OH 44113
(216) 939-0784 or (877) 927-8387

Parma Vet Center
5700 Pearl Road, Suite 102
Parma, OH 44129
(440) 845-5023 or (877) 927-8387

Cleveland Maple Heights Vet Center
5310 1/2 Warrensville Center Rd
Maple Heights, OH 44137
(216) 707-7901 or (877) 927-8387

FREE CLINIC

The Free Medical Clinic of Greater Cleveland
12201 Euclid Ave
Cleveland, OH 44102
(216) 721-4010

INDEPENDENT HOSPITALS

St. Vincent Charity Medical Center
2351 E 22nd St
Cleveland, OH
(216) 861-6200
HOSPITALS AND COMMUNITY HEALTH CENTERS

URGENT CARE

Brook Park Urgicare
15900 Snow Rd
Brook Park, OH 44142
(440) 816-8744

Concentra Urgent Care (Downtown)
5500 S. Marginal Rd
Cleveland, OH 44103
(216) 426-9020

Concentra Urgent Care (South Central)
4660 Hinckley Industrial Pkwy
Cleveland, OH 44109
(216) 749-2730

Ridge Park Urgent Care
7580 Northcliff Ave,
Brooklyn, Ohio 44144
(440) 886-1800

Rocky River Urgent Care
19895 Detroit Rd
Rocky River OH, 44116
(440) 356-5500

WALK-IN CLINICS

Minute Clinic (CVS)

CVS Pharmacy/ Minute Clinic
11706 Clifton Blvd
Lakewood, OH 44107
(216) 228-9296

CVS Pharmacy/ Minute Clinic
1443 Richmond Rd
Lyndhurst, OH 44124
(216) 381-4300

CVS Pharmacy/ Minute Clinic
7259 Pearl Rd
Middleberg Heights, OH 44130
(440) 243-3391

CVS Pharmacy/ Minute Clinic
27713 Lorain Rd
North Olmsted, OH 44070
(440) 716-5166

CVS Pharmacy/ Minute Clinic
13777 Pearl Rd
Strongsville, OH 44136
(440) 238-8360

CVS Pharmacy/ Minute Clinic
14440 Cedar Rd
University Heights, OH 44121
(216) 381-8726

CVS Pharmacy/ Minute Clinic
30791 Detroit Rd
Westlake, OH 44145
(440) 835-3271

CVS Pharmacy/ Minute Clinic
28100 Chagrin Blvd
Woodmere Village, OH 44122
(216) 831-1466

Healthcare Clinic (Walgreens)

Walgreens / Healthcare Clinic
32798 Walker Rd
Avon Lake, OH 44102
(440) 930-5873

Walgreens / Healthcare Clinic
127 E. Pleasant Valley Rd
Seven Hills, OH 44131
(216) 901-9782
HOSPITALS AND COMMUNITY HEALTH CENTERS

WALK-IN CLINICS (continued)

Healthcare Clinic (Walgreens) continued

Walgreens / Healthcare Clinic
6270 SOM Center Rd
Solon, OH 44139
(440) 836-0494

Walgreens/ Healthcare Clinic
2135 Warrensville Center Rd
South Euclid, OH 44121
(216) 932-0937

PLANNED PARENTHOOD OF NORTHEAST OHIO CENTERS

http://www.plannedparenthood.org/greater-ohio/

Cleveland Health Center
7997 Euclid Ave
Cleveland, OH 44103
P: (216) 851-1880
F: (216) 707-9370

Rocky River Health Center
20800 Center Ridge Road #101
Rocky River, OH 44116
P: (440) 331-8744
F: (440) 331-4245

Old Brooklyn Health Center
3311 Broadview Road
P.O. Box 609009
Cleveland, OH 44109
P: (216) 661-0400
F: (216) 661-2238

Bedford Heights Health Center
25350 Rockside Rd
Bedford Heights, OH 44146
P: (440) 232-8381
F: (440) 374-4967

Bedford Heights Surgery Center
25350 Rockside Rd
Bedford Heights, OH 44146
P: (440) 232-9732
F: (440) 374-4969

Lorain Health Center
200 W. 9th Street
YWCA Women's Center
Lorain, OH 44052
P: (440) 242-2087
F: (440) 242-2089

Medina Health Center
4018 Medina Road
Suite C
Medina, OH 44256
P: (330) 723-1300
F: (330) 723-9677

Akron Health Center
444 West Exchange Street
Akron, OH 44302
P: (330) 535-2671
F: (330) 535-2987

Kent Health Center
138 E Main Street
2nd Floor
Kent, OH 44240
P: (330) 678-8011
F: (330) 678-3877

Wooster Health Center
334 E. Milltown Rd
Wooster, OH 44691
P: (330) 345-7798
F: (330) 345-7225

WALK-IN CLINICS (continued)
COUNSELING GENERAL INFO

Alcohol, Drug Addiction & Mental Health Services (ADAMHSCC Board)
2012 W. 25th Street, 6th Floor
Cleveland, OH 44113
(216) 241-3400
http://adamhscc.org/

Suicide Prevention/ Crisis Prevention
Cuyahoga County Suicide Prevention, Crisis Prevention, Information and Referral Hotline (216) 623-6888
http://adamhscc.org/

National Suicide Hotline: 1 (800) 273-8255
http://www.suicidepreventionlifeline.org/

Substance Abuse and Mental Health Services (SAMHSA) Treatment Referral Hotline
1 (800) 662-HELP (4357)
1 (800) 487-4889 (TDD)
http://findtreatment.samhsa.gov/

COUNSELING ADAMHS CONTRACTED PROVIDERS

CHILDREN/ TEENS

<table>
<thead>
<tr>
<th>Achievement Centers for Children</th>
<th>Services Provided:</th>
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<tbody>
<tr>
<td>4255 Northfield Rd.</td>
<td>Pharmacological Management</td>
</tr>
<tr>
<td>Highland Hills, OH 44128</td>
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<tr>
<td>(216) 292-9700</td>
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<table>
<thead>
<tr>
<th>Applewood Centers, Inc.</th>
<th>Services Provided:</th>
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<tbody>
<tr>
<td>10427 Detroit Ave.,</td>
<td>Assessment, Community Psychiatric Supportive Treatment,</td>
</tr>
<tr>
<td>Cleveland, OH 44102</td>
<td>Consultation Service, Counseling, Diagnostic Interview, Partial</td>
</tr>
<tr>
<td>(216) 521-6511</td>
<td>Hospitalization, Pharmacological Management, Prevention</td>
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<tr>
<td></td>
<td>Service</td>
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<thead>
<tr>
<th>Beech Brook</th>
<th>Services Provided:</th>
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<tbody>
<tr>
<td>3737 Lander Rd.</td>
<td>Assessment, Community Psychiatric Supportive Treatment,</td>
</tr>
<tr>
<td>Pepper Pike, OH 44124</td>
<td>Counseling, Prevention Service, other mental health services</td>
</tr>
<tr>
<td>(216) 831-8520</td>
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<thead>
<tr>
<th>Bellefaire Jewish Children’s Bureau</th>
<th>Services Provided:</th>
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</thead>
<tbody>
<tr>
<td>22001 Fairmount</td>
<td>Assessment, Community Psychiatric Supportive Treatment,</td>
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<tr>
<td>Shaker Heights, OH 44118</td>
<td>Consultation Service, Counseling, Prevention Service, other mental health services</td>
</tr>
<tr>
<td>(216) 932-2800</td>
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</tr>
</tbody>
</table>
| **Catholic Charities Corporation** | **Services Provided:**  
3135 Euclid Ave., Suite 202  
Cleveland, OH 44115  
(216) 391-2030 | Assessment, Crisis Intervention, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Prevention Service, other mental health services |
|---|---|---|
| **Centers for Families and Children** | **Services Provided:**  
4500 Euclid Ave.  
Cleveland, OH 44103  
(216) 432-7200 | Assessment, Community Psychiatric Supportive Treatment, Counseling, Pharmacological Management |
| **Connections: Health. Wellness. Advocacy.** | **Services Provided:**  
24200 Chagrin Blvd.  
Beechwood, OH 44122  
(216) 831-6466 | Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services, other mental health services |
| **FrontLine Service** | **Services Provided:**  
1744 Payne Ave.  
Cleveland, OH 44114  
(216) 623-6555 | Assessment, Crisis Intervention, Community Psychiatric Supportive Treatment, Counseling, Pharmacological Management, other mental health services |
| **Jewish Family Service Association** | **Services Provided:**  
24075 Commerce Park  
Beachwood, 44122  
(216)292-3999 | Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Employment/ Vocational Services, Pharmacological Management, Residential Care |
| **Murtis Taylor Human Services System** | **Services Provided:**  
13422 Kinsman Rd.  
Cleveland, OH 44120  
(216) 283-4400 | Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Diagnostic Interview, Partial Hospitalization, Pharmacological Management, Prevention Service, Residential Care, Self-Help/ Peer Support and Consumer Operated Services other mental health services |
| **NAMI of Greater Cleveland** | **Services Provided:**  
2012 W. 25th St., Suite 600  
Cleveland, OH 44113  
(216) 875-7776 | Other Mental Health Services |
## CHILDREN/ TEENS (continued)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>City, State ZIP</th>
<th>Phone</th>
<th>Services Provided:</th>
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</thead>
<tbody>
<tr>
<td><strong>Ohio Guidestone</strong></td>
<td>434 Eastland Rd.</td>
<td>Berea, OH 44017</td>
<td>(440) 234-2006</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Pharmacological Management, Prevention Service</td>
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<tr>
<td><strong>Positive Education Program (PEP)</strong></td>
<td>3100 Euclid Ave</td>
<td>Cleveland, OH 44115</td>
<td>(216) 361-4400</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Employment/ Vocational Services, Prevention Service, other mental health services</td>
</tr>
<tr>
<td><strong>Recovery Resources</strong></td>
<td>3950 Chester Ave.</td>
<td>Cleveland, OH 44114</td>
<td>(216) 431-4131</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Counseling, Employment/ Vocational Services, Forensic Monitoring, Partial Hospitalization, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services, Subsidized Housing, Other mental health services</td>
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</table>

## ELDERLY

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<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>City, State ZIP</th>
<th>Phone</th>
<th>Services Provided:</th>
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<tbody>
<tr>
<td><strong>Eldercare Services Institute</strong></td>
<td>11900 Fairhill Rd.</td>
<td>Cleveland, OH 44120</td>
<td>(216) 791-8000</td>
<td>Assessment, Community Psychiatric Supportive Treatment</td>
</tr>
<tr>
<td><strong>Recovery Resources</strong></td>
<td>3950 Chester Ave.</td>
<td>Cleveland, OH 44114</td>
<td>(216) 431-4131</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Counseling, Employment/ Vocational Services, Forensic Monitoring, Partial Hospitalization, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services, Subsidized Housing, Other mental health services</td>
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<tr>
<td><strong>Catholic Charities Corporation</strong></td>
<td><strong>Services Provided:</strong> Assessment, Crisis Intervention, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Prevention Service, other mental health services</td>
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<tr>
<td>3135 Euclid Ave., Suite 202</td>
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<tr>
<td>Cleveland, OH 44115</td>
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<tr>
<td>(216) 391-2030</td>
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<tr>
<td><strong>Centers for Families and Children</strong></td>
<td><strong>Services Provided:</strong> Assessment, Community Psychiatric Supportive Treatment, Counseling, Pharmacological Management</td>
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<tr>
<td>4500 Euclid Ave.</td>
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<tr>
<td>Cleveland, OH 44103</td>
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<tr>
<td>(216) 432-7200</td>
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<tr>
<td><strong>Connections: Health. Wellness. Advocacy.</strong></td>
<td><strong>Services Provided:</strong> Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services, other mental health services</td>
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<tr>
<td>24200 Chagrin Blvd.</td>
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<tr>
<td>Beechwood, OH 44122</td>
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<tr>
<td>(216) 831-6466</td>
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<tr>
<td><strong>Consumer Protection Association</strong></td>
<td><strong>Services Provided:</strong> Other mental health services</td>
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<tr>
<td>3030 Euclid Ave., #105</td>
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<tr>
<td>(216) 881-3434</td>
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<tr>
<td><strong>Cuyahoga County Court Psychiatric Clinic</strong></td>
<td><strong>Services Provided:</strong> Forensic Monitoring</td>
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<tr>
<td>1200 Ontario Ave – 6th Floor</td>
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<tr>
<td>Cleveland, OH 44113</td>
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<tr>
<td>(216) 443-7330</td>
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<tr>
<td><strong>Emerald Development and Economic Network, Inc. (EDEN)</strong></td>
<td><strong>Services Provided:</strong> Other mental health services</td>
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<tr>
<td>7812 Madison Ave.</td>
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<td>Cleveland, OH 44102</td>
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<tr>
<td>(216) 961-9690</td>
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<td><strong>Epilepsy Association</strong></td>
<td><strong>Services Provided:</strong> Community Psychiatric Supportive Treatment</td>
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<tr>
<td>2831 Prospect Ave.</td>
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<tr>
<td>(216) 579-1330</td>
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<tr>
<td><strong>Far West Center</strong></td>
<td><strong>Services Provided:</strong> Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services, Other mental health services</td>
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<tr>
<td>29133 Health Campus Drive</td>
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<tr>
<td>Westlake, OH 44145</td>
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<tr>
<td>(440) 835-6212</td>
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<tr>
<td>FrontLine Service</td>
<td>Assessment, Crisis Intervention, Community Psychiatric Supportive Treatment, Counseling, Employment/Vocational Services, Pharmacological Management, other mental health services</td>
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<td>Front Steps Housing &amp; Services</td>
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<td>Future Directions</td>
<td>Self-Help/ Peer Support and Consumer Operated Services</td>
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<td>Jewish Family Service Association</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Employment/Vocational Services, Pharmacological Management, Residential Care</td>
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<td>The Life Exchange Center</td>
<td>Self-Help/ Peer Support and Consumer Operated Services</td>
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<td>Links Cleveland</td>
<td>Self-Help/ Peer Support and Consumer Operated Services</td>
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<td>Living Miracles Peer Empowerment Center</td>
<td>Self-Help/ Peer Support and Consumer Operated Services</td>
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<td>Lutheran Metropolitan Ministry</td>
<td>Forensic Monitoring, Other mental health services</td>
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## COUNSELING ADAMHS CONTRACTED PROVIDERS

### ADULTS (continued)

<table>
<thead>
<tr>
<th>Provider Name</th>
<th>Address</th>
<th>Services Provided</th>
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</table>
| **Magnolia Clubhouse** | 11101 Magnolia Drive
Cleveland, OH 44106 | Self-Help/ Peer Support and Consumer Operated Services |
| **May Dugan Center** | 4115 Bridge Ave.
Cleveland, OH 44113 | Assessment, Community Psychiatric Supportive Treatment, Counseling |
| **Murtis Taylor Human Services System** | 13422 Kinsman Rd.
Cleveland, OH 44120 | Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Diagnostic Interview, Partial Hospitalization, Pharmacological Management, Prevention Service, Residential Care, Self-Help/ Peer Support and Consumer Operated Services other mental health services |
| **NAMI of Greater Cleveland** | 2012 W. 25th St., Suite 600
Cleveland, OH 44113 | Other Mental Health Services |
| **Northcoast Behavioral Healthcare** | 1765 Sagamore Rd.
Northfield, OH 44067 | Assessment, Community Psychiatric Supportive Treatment, Counseling, Pharmacological Management, Residential care, other mental health services |
| **Recovery Resources** | 3950 Chester Ave.
Cleveland, OH 44114 | Assessment, Community Psychiatric Supportive Treatment, Counseling, Employment/ Vocational Services, Forensic Monitoring, Partial Hospitalization, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services, Subsidized Housing, Other mental health services |
| **St. Vincent Charity Hospital** | 2351 East 22nd Street
Cleveland, OH 44115 | Crisis Intervention, Partial Hospitalization, other mental health services |
| **Visiting Nurse Association (VNA)** | 2500 East 22nd St
Cleveland, OH 44115 | Other mental health services |
COUNSELING SERVICES (VETERANS)

VETERANS

Louis Stokes VA Medical Center
10701 East Boulevard
Cleveland, OH 44106
(877) 838-8262 | (216) 791-3800
http://www.cleveland.va.gov/

VA Community Based Outpatient Clinics

Parma Multi-Specialty Outpatient Clinic
8787 Brookpark Road
Parma, OH 44129
(216) 739-7000

McCafferty Multi-Specialty Outpatient Clinic
4242 Lorain Ave
Cleveland, OH 44113
(216) 939-0699

Akron Multi-Specialty Outpatient Clinic
55 W. Waterloo
Akron, OH 44319
(330) 724-7715

Canton Multi-Specialty Outpatient Clinic
733 Market Avenue South
Canton, OH 44702
(330) 489-4600

Lorain Multi-Specialty Outpatient Clinic
205 West 20th Street
Lorain, OH 44052
(440) 244-3833

SUBSTANCE ABUSE COUNSELING GENERAL INFO

Alcohol, Drug Addiction & Mental Health Services (ADAMHSCC Board)
2012 W. 25th Street, 6th Floor
Cleveland, OH 44113
(216) 241-3400
http://adamhsc.org/

Suicide Prevention/ Crisis Prevention/ Alcohol and Drug Abuse
Cuyahoga County Suicide Prevention, Crisis Prevention, Information and Referral Hotline (216) 623-6888
http://adamhsc.org/

National Suicide Hotline: 1 (800) 273-8255
http://www.suicidepreventionlifeline.org/

Substance Abuse and Mental Health Services (SAMHSA) Treatment Referral Hotline
1 (800) 662-HELP (4357)
1(800) 487-4889 (TDD)
http://findtreatment.samhsa.gov/
| **Bellefaire Jewish Children’s Bureau** | **Services Provided:**  
22001 Fairmount  
Shaker Heights, OH 44118  
**(216) 932-2800** | Counseling |
|---|---|---|
| **Catholic Charities Corporation** | **Services Provided:**  
3135 Euclid Ave., Suite 202  
Cleveland, OH 44115  
**(216) 391-2030** | Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Intensive Outpatient, Lab Urinalysis, other mental health services |
| **Centers for Families and Children** | **Services Provided:**  
4500 Euclid Ave.  
Cleveland, OH 44103  
**(216) 432-7200** | Alternatives, Community-Based Process, Education, Information Dissemination, Referral |
| **Connections: Health. Wellness. Advocacy.** | **Services Provided:**  
24200 Chagrin Blvd.  
Beachwood, OH 44122  
**(216) 441-0200** | Assessment, Case Management, Counseling, Crisis Intervention |
| **East Cleveland Neighborhood Center** | **Services Provided:**  
2490 Lee Blvd. #322  
Cleveland Heights, 44118  
**(216) 451-8172** | Alternatives, Education, Information Dissemination, Referral |
| **Free Clinic Medical Clinic of Greater Cleveland** | **Services Provided:**  
12201 Euclid Ave.  
Cleveland, OH 44106  
**(216) 707-3500** | Assessment, Case Management, Counseling, Crisis Intervention, Intensive Outpatient |
| **Golden Ciphers** | **Services Provided:**  
5704 Broadway  
Cleveland, OH 44127  
**(216) 687-0000** | Alternatives, Education, Information Dissemination, Referral |
| **New Directions** | **Services Provided:**  
30800 Chagrin Blvd. Building B  
Cleveland, OH 44124  
**(216) 591-0324** | Assessment, Case Management, Counseling, Crisis Intervention, Intensive Outpatient, Lab Urinalysis, Medical Somatic, Room and Board, other AOD services |
## SUBSTANCE ABUSE COUNSELING ADAMHS CONTRACTED PROVIDERS

### CHILDREN/TEENS (continued)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Services Provided</th>
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<tbody>
<tr>
<td>Ohio Guidestone</td>
<td>Assessment, Case Management, Counseling</td>
</tr>
<tr>
<td>Recovery Resources</td>
<td>Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Information Dissemination, Intensive Outpatient, Lab Urinalysis, Medical Somatic, Referral, Other mental health services</td>
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<tr>
<td>Shaker Heights Youth Center</td>
<td>Education</td>
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<tr>
<td>United Way’s First Call for Help</td>
<td>Referral</td>
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<td>University Settlement</td>
<td>Alternatives, Education, Referral</td>
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### ELDERLY

<table>
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<td>Recovery Resources</td>
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<tr>
<td>United Way’s First Call for Help</td>
<td>Referral</td>
</tr>
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</table>

Substance Abuse Counseling – Children/ Teens/ Elderly 24
| **Asian Services In Action, Inc**  
3631 Perkins Ave. # 2A-W  
Cleveland, OH 44114  
(216) 881-0330 | **Services Provided:**  
Alternatives, Education |
| --- | --- |
| **Catholic Charities Corporation**  
3135 Euclid Ave., Suite 202  
Cleveland, OH 44115  
(216) 391-2030 | **Services Provided:**  
Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Intensive Outpatient, Lab Urinalysis, other mental health services |
| **Centers for Families and Children**  
4500 Euclid Ave.  
Cleveland, OH 44103  
(216) 432-7200 | **Services Provided:**  
Alternatives, Community-Based Process, Education, Information Dissemination, Referral |
| **City of Cleveland Dept. of Public Health**  
75 Erieview Plaza 3rd Floor  
Cleveland, OH 44114  
(216) 664-6666 | **Services Provided:**  
Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Education, Intensive Outpatient, Urinalysis, Referral |
| **Cleveland Treatment Center**  
1127 Carnegie Ave  
Cleveland, OH 44115  
(216) 861-4246 | **Services Provided:**  
Residential Treatment |
| **Cleveland UMADAOP**  
1515 East 79th Street  
Cleveland, OH 44103  
(216) 361-2040 | **Services Provided:**  
Alternatives, Education, Information Dissemination |
| **Community Action Against Addiction**  
5209 Euclid Ave  
Cleveland, OH 44103  
(216) 881-0765 | **Services Provided:**  
Assessment, Case Management, Counseling, Crisis Intervention, Lab Urinalysis, Medical Somatic, Methadone Administration |
| **Community Assessment and Treatment Services**  
8411 Broadway Ave.  
Cleveland, OH 44105  
**(216) 441-0200** | **Services Provided:**  
Case Management, Crisis Intervention, Lab Urinalysis |
|---|---|
| **Connections: Health. Wellness. Advocacy.**  
24200 Chagrin Blvd.  
Beachwood, OH 44122  
**(216) 441-0200** | **Services Provided:**  
Assessment, Case Management, Counseling, Crisis Intervention |
| **Court of Common Pleas Corrections Planning Board (TASC)**  
1276 W. 3rd Street # 210  
Cleveland, OH 44113  
**(216) 443-5067** | **Services Provided:**  
Assessment, Case Management, Counseling, Information Dissemination, Intensive Outpatient, Residential Treatment |
| **Free Medical Clinic of Greater Cleveland**  
12201 Euclid Ave.  
Cleveland, OH 44106  
**(216) 707-3500** | **Services Provided:**  
Assessment, Case Management, Counseling, Crisis Intervention, Intensive Outpatient, Medical Somatic |
| **Hispanic UMADAOP**  
3305 West 25th Street  
Cleveland, OH 44109  
**(216) 459-1222** | **Services Provided:**  
Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Education, Information Dissemination, Intensive Outpatient, Lab Urinalysis, Referral |
| **Hitchcock Center for Women**  
1227 Ansel Road  
Cleveland, OH 44108  
**(216) 421-0662** | **Services Provided:**  
Assessment, Case Management, Intensive Outpatient, Lab Urinalysis, Residential Treatment |
| **Northern Ohio Recovery Association**  
3746 Prospect Ave  
Cleveland, OH 44115  
**(216) 391-6672** | **Services Provided:**  
Assessment, Case Management, Counseling, Crisis Intervention, Education, Lab Urinalysis, Medical Somatic |
<table>
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<tr>
<th>ORCA House</th>
<th>Services Provided:</th>
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<tbody>
<tr>
<td>1905 East 89th Street</td>
<td>Assessment, Counseling, Intensive Outpatient, Lab Urinalysis, Residential Treatment</td>
</tr>
<tr>
<td>Cleveland, OH 44106</td>
<td></td>
</tr>
<tr>
<td>(216) 231-3772</td>
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<table>
<thead>
<tr>
<th>Recovery Resources</th>
<th>Services Provided:</th>
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<tr>
<td>3950 Chester Ave.</td>
<td>Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Information Dissemination, Intensive Outpatient, Lab Urinalysis, Medical Somatic, Referral, Other mental health services</td>
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<tr>
<td>Cleveland, OH 44114</td>
<td></td>
</tr>
<tr>
<td>(216) 431-4131</td>
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<table>
<thead>
<tr>
<th>Salvation Army – Harbor Light</th>
<th>Services Provided:</th>
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<tbody>
<tr>
<td>1710 Prospect Ave.</td>
<td>Assessment, Case Management, Detox, Intensive Outpatient</td>
</tr>
<tr>
<td>Cleveland, OH 44115</td>
<td></td>
</tr>
<tr>
<td>(216) 781-3773</td>
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<table>
<thead>
<tr>
<th>Scarborough House</th>
<th>Services Provided:</th>
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<tbody>
<tr>
<td>2430 W. 10th St.</td>
<td>Residential Treatment</td>
</tr>
<tr>
<td>Cleveland, OH 44113</td>
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<tr>
<td>(216) 781-5538</td>
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<table>
<thead>
<tr>
<th>Stella Maris</th>
<th>Services Provided:</th>
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<tbody>
<tr>
<td>1320 Washington Ave.</td>
<td>Assessment, Detox, Intensive Outpatient</td>
</tr>
<tr>
<td>Cleveland, OH 44113</td>
<td></td>
</tr>
<tr>
<td>(216) 781-0550</td>
<td></td>
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</tbody>
</table>

| United Way’s First Call for Help | Services Provided:                      |
| PHONE: 211                      | Referral                                 |

| Women’s Alliance for Recovery Services | Services Provided:                      |
| 2012 W. 25th Street, Suite 300      | Other AOD services                       |
| Cleveland, OH 44113                |                                         |
| (216) 575-9120                     |                                         |
Ohio Relay Services  
DIAL 7-1-1  
http://www.ohiorelay.com/

LiveSpecial Resource Website  
http://www.livespecial.com/

OHIO LIBRARY FOR THE BLIND AND PHYSICALLY DISABLED SEE PAGE 39

Cuyahoga County Board of Developmental Disabilities  

Cuyahoga County Board of Developmental Disabilities  
1275 Lakeside Ave. East  
Cleveland, OH 44114  
(216) 241-8230

Services Provided:  
Early Childhood Services & Supports  
School-Age Services & Supports  
Adult Services & Supports  
Family Support Program  
Community & Medicaid Services  
Behavioral & Healthcare Services  
Assistive Technology  
Transportation  
Quality Assurance

Autism Society of Greater Cleveland  
http://www.asgc.org/

Autism Society of Greater Cleveland  
P.O. Box 41066  
Brecksville, OH 44141  
(216) 556-4937

Services Provided:  
Educational Programs/ Information Meetings  
Monthly Support Meetings (with free childcare)  
Referral to other resources  
Training for Safety Forces  
“Autism 101” Training  
Provide social opportunities for those affected by ASD

Catholic Charities Disability Services and Ministries  
http://www.clevelandcatholiccharities.org/disability/  

Locations:  
Catholic Charities, Diocese of Cleveland  
7911 Detroit Rd.  
Cleveland, OH 44102  
Ohio Relay Number (TTY) 711  
(216) 334-2903

Catholic Charities Disability Services  
OLA/ St. Joseph Center  
2346 W. 14 Street  
Cleveland, OH 44113  
(216) 621-3451

Services Provided:  
Advocacy  
Monthly Dances/ Socials  
Camping Programs  
Education  
Services for blind/ visually disabled  
Services for deaf/ hard of hearing  
Services for Developmental/ Physical Disabilities

General Assistance Line:  
(216) 334-2900
Cleveland Hearing and Speech Center  
11635 Euclid Avenue  
Cleveland, OH 44106  
(216) 231-8787

Services Provided:  
Hearing Services  
Regional Infant Program  
Speech-Language and Learning

Cleveland Sight Center  
1909 East 101st Street  
P.O. Box 1988  
Cleveland, OH 44106  
(216) 791-8118

Services Provided:  
Self Help Groups  
Family Camps  
Early Intervention  
Preschool  
Case Management  
Adaptive Technology  
Supported Employment

Community Center for the Deaf & Hard of Hearing  
Main Center: University Circle  
11635 Euclid Ave  
Cleveland, OH 44106  
(216) 231-0787 or (216) 325-7570 (Appointments)

Services Provided:  
Sign Language Interpreting/ Classes  
Coordinator Training and Outreach  
Pediatric Neuropsychological Assessment  
Hearing Testing  
Hearing Aides  
Other Listening Devices

Cuyahoga County Division of Senior and Adult Services  
13815 Kinsman Road  
Cleveland, OH 44120  
(216) 420-6750

ELDERLY COUNSELING RESOURCES – SEE PAGE 18

Adult Protective Services 24-Hour Hotline  
(216) 420-6700

http://dsas.cuyahogacounty.us/

City of Cleveland, Department of Aging  
75 Erieview Plaza, 2nd Floor  
Cleveland, OH 44114  
(216) 664-2833

http://portal.cleveland-oh.gov/CityofCleveland/Home/Government/CityAgencies/Aging
Cuyahoga County Veterans Service Commission

Services Provided:
Financial Assistance
Memorial Affairs
Payment Processing
Social Work Case Management
Veterans Service Officers (assist with: VA Benefits, Disability Pensions, VA Healthcare Enrollment education, home loan guaranty, vocational rehabilitation, etc.)

Cuyahoga County Veterans Service Commission
1849 Prospect Avenue, Ground Floor
Cleveland, OH 44115
(216) 698-2600 or 1 (866) 915-8387

United States Department of Veterans Affairs
Cleveland Regional Office

Services Provided:
General Benefits Information
Disability Compensation
Pension
GI Bill
Vocational Rehabilitation & Employment
Survivor Benefits
Life Insurance
Home Loans

VA Cleveland Regional Office
1240 East Ninth Street
Cleveland, OH 44199
1 (800) 827–1000

VETERANS RESOURCES

Veterans Resources
CHILD CARE RESOURCES

General

Cuyahoga County Division of Job and Family Services (Main Building)
1641 Payne Ave
Cleveland Ohio 44114
(216) 987-7000

Child Care Hotline To apply for assistance: (216) 416-4440
Case questions: (216) 987-7022
Child Care Information Line (216) 987-6929

Starting Point
4600 Euclid Ave.
Cleveland, OH 44103
(216) 575-0061 (toll-free: (800) 880-0971)
http://www.starting-point.org/

Child Care Centers with Multiple Locations

Brightside Academy http://www.brightsideacademy.com/

Broadway
7710 Broadway Avenue
Cleveland, OH 44105
(216) 271-5698

Kinsman
14001 Kinsman Road
Cleveland, OH 44120
(216) 991-4840

Ridge Road
3545 Ridge Road
Cleveland, OH 44102
(216) 631-6860

St. Clair
10548 St. Clair Avenue
Cleveland, OH 44108
(216) 268-1800

Creative Playrooms http://www.creativeplayrooms.com/

Independence
Independence Montessori and Child Care
6200 Oak Tree Blvd.
Independence, OH 44131
(216) 524-8008

Parma
Parma Montessori and Child Care Center
12965 Corporate Drive
Parma, OH 44130
(216) 898-9520

Maple Heights
Maple Heights Creative Playrooms
Child Care Center
16574 Broadway Avenue
Maple Heights, OH
(216) 475-6464

Child Care Resources - General/Centers
## Creative Playrooms

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solon</td>
<td>Solon Creative Playrooms Montessori and Child Care Center 32800 Solon Rd. Solon, OH 44139</td>
<td>(440) 248-3100</td>
</tr>
<tr>
<td>Strongville</td>
<td>Strongville Montessori and Child Care Center 16000 Foltz Industrial Parkway Strongsville, OH</td>
<td>(440) 572-9365</td>
</tr>
<tr>
<td>Westlake</td>
<td>Westlake Montessori and Child Care Center 26830 Detroit Road Westlake, OH 44145</td>
<td>(440) 835-5858</td>
</tr>
</tbody>
</table>

## The Goddard School

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Broadview Heights</td>
<td>7655 Town Center Drive Broadview Heights, OH 44147</td>
<td>(440) 740-1234</td>
</tr>
<tr>
<td>Highland Heights</td>
<td>675 Miner Road Highland Heights, OH 44143</td>
<td>(440) 684-2774</td>
</tr>
<tr>
<td>Independence</td>
<td>5701 Lombardo Center Boulevard Independence, OH 44131</td>
<td>(216) 525-2000</td>
</tr>
<tr>
<td>Strongville</td>
<td>13590 Falling Water Rd. Strongville, OH 44136</td>
<td>(440) 238-4600</td>
</tr>
<tr>
<td>Westlake</td>
<td>30502 Center Ridge Road Westlake, OH 44145</td>
<td>(440) 892-2689</td>
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## Horizon Child Development Center

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Cleveland</td>
<td>2285 Columbus Rd. Cleveland, OH 44113</td>
<td>(216) 344-3000</td>
</tr>
<tr>
<td>Euclid</td>
<td>1050 E. 200th Street Euclid, OH 44117</td>
<td>(216) 481-3830</td>
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</table>

## Kids First Child Learning Centers

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parma Heights</td>
<td>7025 West 130 Street Parma Heights, OH 44130</td>
<td>(440) 842-4004</td>
</tr>
<tr>
<td>Olmsted Falls</td>
<td>26184 Bagley Road Olmsted Falls, OH 44138</td>
<td>(440) 235-3070</td>
</tr>
<tr>
<td>Strongsville</td>
<td>15163 Howe Road Strongsville, OH 44136</td>
<td>(440) 878-0088</td>
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## KinderCare Child Care Centers

<table>
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<tr>
<th>Location</th>
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<th>Phone</th>
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<tbody>
<tr>
<td>Beachwood</td>
<td>24753 Chagrin Blvd. Beachwood, OH 44122</td>
<td>(216) 378-1590</td>
</tr>
<tr>
<td>Highland Heights</td>
<td>Alpha Park KinderCare 679-H Alpha Dr. Highland Heights, OH 44143</td>
<td>(440) 442-3360</td>
</tr>
<tr>
<td>Lyndhurst</td>
<td>5684 Mayfield Rd. Lyndhurst, OH 44124</td>
<td>(440) 442-8067</td>
</tr>
<tr>
<td>Maple Heights</td>
<td>5890 Lee Rd. South Maple Heights, OH 44137</td>
<td>(216) 587-1388</td>
</tr>
<tr>
<td>Mayfield Heights</td>
<td>Landerhaven KinderCare 200 Allen Bradley Dr. Mayfield Heights, OH 44124</td>
<td>(440) 684-0683</td>
</tr>
<tr>
<td>Westlake</td>
<td>30850 Viking Pkwy Westlake, OH 44145</td>
<td>(440) 808-9949</td>
</tr>
<tr>
<td></td>
<td>Le Chaperon Rouge</td>
<td>Loving Cup Kids Academy</td>
</tr>
<tr>
<td>------------------</td>
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</tr>
<tr>
<td><strong>Brecksville</strong></td>
<td>Le Chaperon Rouge</td>
<td>Loving Cup Kids Academy</td>
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<tr>
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<td>Brecksville</td>
<td>Bedford Heights</td>
</tr>
<tr>
<td></td>
<td>4949 Snowville Rd</td>
<td>23840 Aurora Rd</td>
</tr>
<tr>
<td></td>
<td>Brecksville, OH 44141</td>
<td>Bedford Heights, OH 44146</td>
</tr>
<tr>
<td></td>
<td>(440) 546-4900</td>
<td>(440) 786-9806</td>
</tr>
<tr>
<td><strong>Solon</strong></td>
<td>Solon</td>
<td>Cleveland: East 55th</td>
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<tr>
<td></td>
<td>6010 Kruse Dr.</td>
<td>3271 East 55th Street</td>
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<tr>
<td></td>
<td>Solon, OH 44139</td>
<td>Cleveland, OH 44127</td>
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<tr>
<td></td>
<td>(440) 248-3219</td>
<td>(216) 441-1941</td>
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<tr>
<td><strong>Independence</strong></td>
<td>Independence</td>
<td>Cleveland: Fleet Ave</td>
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<tr>
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<td>Independence</td>
<td>7310 Fleet Ave</td>
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<tr>
<td></td>
<td>7000 Rockside Rd.</td>
<td>Cleveland, OH 44105</td>
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<tr>
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<td>Independence, OH 44131</td>
<td>(216) 341-3200</td>
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<tr>
<td></td>
<td>(216) 525-0760</td>
<td>(216) 341-3200</td>
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<td><strong>Rocky River</strong></td>
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<td>Fairview Park</td>
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<td>Rocky River</td>
<td>22985 Lorain Rd.</td>
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<td></td>
<td>19315 Hilliard Blvd.</td>
<td>Fairview Park, OH 44126</td>
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<td>Rocky River, OH 44116</td>
<td>(440) 716-1500</td>
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<tr>
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<td>(440) 356-7329</td>
<td>(440) 716-1500</td>
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<tr>
<td><strong>Strongsville</strong></td>
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<td>Richmond Heights</td>
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<tr>
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<td>14780 Pearl Rd.</td>
<td>216 Richmond Rd.</td>
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<td>Strongsville, OH 44149</td>
<td>Richmond Heights, OH 44143</td>
</tr>
<tr>
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<td>(440) 238-8383</td>
<td>(216) 731-3600</td>
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</tbody>
</table>
Cleveland Pregnancy Center

Services Provided:
Bridges Program
Parenting Support & Education
Pregnancy Support
Post-Abortion & Grief Support
Frontline Fatherhood Program

Family Connections of Northeast Ohio

Locations:
2843 Washington Blvd.
Cleveland Hts, OH 44118
(216) 321-0079

19824 Sussex Road
Shaker Heights, OH 44122
(216) 921-2023

Murtis Taylor Human Services System

Services Provided:
Parent Education
Strong Fathers’ Program

Locations:
East:
13422 Kinsman Road (Main)
Cleveland, OH 44120
(216) 283-4400

13402 Kinsman Rd.
Cleveland, OH 44120
(216) 283-4400 Ext. 2355

13411 Union Ave.
Cleveland, OH 44120
(216) 283-4400 Ext. 2355

12395 McCracken Road
Garfield Heights, OH 44125
(216) 282-4400

3010 Project Ave
Cleveland, OH 44115
(216) 283-4400 Ext. 2121

2121 St. Clair Ave
Cleveland, OH 44114
(216) 283-4400 Ext. 2458

900 East 105th St
Cleveland, OH 44108
(216) 283-4400

10640 St. Clair Ave
Cleveland, OH 44108
(216) 283-4400 Ext. 2158

16005 Terrace Rd. East
Cleveland, OH 44112
(216) 283-4400 Ext. 2387

West:
3167 Fulton Road
Cleveland, OH 44109
(216) 283-4400 Ext. 2940

9500 Detroit Ave
Cleveland, OH 44102
(216) 283-4400 Ext. 2346
**PARENTING RESOURCES FOR FATHERS:**

**The Centers for Families and Children**

**Services Provided:**
- Fathers and Families Together (FAFT) – open to all men who are interesting in developing fathering skills
- Financial Literacy
- Cooking with Dads
- Living with the Law
- Navigating Community Resources
- Healthy Relationships and Parenting
- Fathers Networking

**The Centers for Families and Children**
1941 S Taylor Road
Cleveland Heights, OH 44118
(216) 325-9124

**Nueva Luz Urban Resource Center**

**Services Provided:**
- Siempre Papa – Fatherhood support program

**Nueva Luz Urban Resource Center**
2226 W. 89th Street
Cleveland, OH 44102
(216) 651-8236

SEE ALSO MURTIS TAYLOR HUMAN SERVICES SYSTEM (PAGE 34)
SEE ALSO CLEVELAND PREGNANCY CENTER (PAGE 34)
## CUYAHOGA COUNTY SCHOOL DISTRICTS

### WEST

<table>
<thead>
<tr>
<th>District</th>
<th>Address</th>
<th>City</th>
<th>Zip Code</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bay Village City SD</td>
<td>377 Dover Center Road</td>
<td>Bay Village</td>
<td>44140</td>
<td>(440) 617-7300</td>
</tr>
<tr>
<td>Rocky River City SD</td>
<td>1101 Morewood Parkway</td>
<td>Rocky River</td>
<td>44116</td>
<td>(440) 333-6000</td>
</tr>
<tr>
<td>Berea City SD</td>
<td>390 Fair Street</td>
<td>Berea</td>
<td>44017</td>
<td>(216) 898-8300</td>
</tr>
<tr>
<td>Strongsville City SD</td>
<td>13200 Pearl Road</td>
<td>Strongsville</td>
<td>44136</td>
<td>(440) 572-7025</td>
</tr>
<tr>
<td>Berea City SD</td>
<td>9200 Biddulph Rd</td>
<td>Brooklyn</td>
<td>44122</td>
<td>(216) 464-2600</td>
</tr>
<tr>
<td>Strongsville City SD</td>
<td>13200 Pearl Road</td>
<td>Strongsville</td>
<td>44136</td>
<td>(440) 572-7025</td>
</tr>
<tr>
<td>Independence Local SD</td>
<td>7733 Stone Road</td>
<td>Independence</td>
<td>44131</td>
<td>(216) 642-5850</td>
</tr>
<tr>
<td>Lakewood City SD</td>
<td>1470 Warren Road</td>
<td>Lakewood</td>
<td>44107</td>
<td>(216) 529-4000</td>
</tr>
<tr>
<td>North Olmsted City SD</td>
<td>27425 Butternut Ridge Road</td>
<td>North Olmsted</td>
<td>44070</td>
<td>(440) 779-3549</td>
</tr>
<tr>
<td>North Royalton City SD</td>
<td>6579 Royalton Road</td>
<td>North Royalton</td>
<td>44133</td>
<td>(440) 237-8800</td>
</tr>
<tr>
<td>Olmsted Falls City SD</td>
<td>26894 Schady Road</td>
<td>Cleveland</td>
<td>44138</td>
<td>(440) 427-6350</td>
</tr>
<tr>
<td>Parma City SD</td>
<td>5311 Longwood Ave</td>
<td>Parma</td>
<td>44134</td>
<td>(440) 842-5300</td>
</tr>
</tbody>
</table>

### EAST

<table>
<thead>
<tr>
<th>District</th>
<th>Address</th>
<th>City</th>
<th>Zip Code</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Beachwood City SD</td>
<td>24601 Fairmount Blvd.</td>
<td>Beachwood</td>
<td>44122</td>
<td>(216) 464-2600</td>
</tr>
<tr>
<td>Richmond Heights SD</td>
<td>447 Richmond Road</td>
<td>Richmond</td>
<td>44143</td>
<td>(216) 692-0086</td>
</tr>
<tr>
<td>Bedford City SD</td>
<td>475 Northfield Rd.</td>
<td>Bedford</td>
<td>44146</td>
<td>(440) 439-1500</td>
</tr>
<tr>
<td>Shaker Heights City SD</td>
<td>15600 Parkland Drive</td>
<td>Shaker Heights</td>
<td>44120</td>
<td>(216) 295-1400</td>
</tr>
<tr>
<td>Chagrin Falls SD</td>
<td>400 East Washington St.</td>
<td>Chagrin Falls</td>
<td>44022</td>
<td>(440) 247-5500</td>
</tr>
<tr>
<td>Solon City SD</td>
<td>33800 Inwood Road</td>
<td>Solon</td>
<td>44139</td>
<td>(440) 248-1600</td>
</tr>
<tr>
<td>Cleveland Heights-University SD</td>
<td>2155 Miramar Blvd.</td>
<td>University</td>
<td>44118</td>
<td>(216) 371-7171</td>
</tr>
<tr>
<td>Cuyahoga Heights Local SD</td>
<td>4820 East 71st St</td>
<td>Cuyahoga</td>
<td>44125</td>
<td>(216) 429-5707</td>
</tr>
<tr>
<td>East Cleveland City SD</td>
<td>1843 Stanwood Rd.</td>
<td>Cleveland</td>
<td>44112</td>
<td>(216) 268-6580</td>
</tr>
<tr>
<td>South Euclid-Lyndhurst SD</td>
<td>5044 Mayfield Road</td>
<td>Cleveland</td>
<td>44124</td>
<td>(216) 691-2000</td>
</tr>
<tr>
<td>Euclid City SD</td>
<td>651 East 222nd St</td>
<td>Euclid</td>
<td>44123</td>
<td>(216) 261-2900</td>
</tr>
<tr>
<td>Garfield Heights City SD</td>
<td>5640 Briarcliff Drive</td>
<td>Garfield</td>
<td>44125</td>
<td>(216) 475-8100</td>
</tr>
<tr>
<td>Maple Heights City SD</td>
<td>5740 Lawn Avenue</td>
<td>Maple Heights</td>
<td>44137</td>
<td>(216) 587-6100</td>
</tr>
<tr>
<td>Mayfield City SD</td>
<td>1101 SOM Center Rd</td>
<td>Mayfield</td>
<td>44143</td>
<td>(440) 995-6800</td>
</tr>
<tr>
<td>Orange City SD</td>
<td>32000 Chagrin Blvd.</td>
<td>Pepper Pike</td>
<td>44124</td>
<td>(216) 831-8600</td>
</tr>
</tbody>
</table>
Cleveland Metropolitan School District
1111 Superior Ave E, Suite 1800
Cleveland, OH 44114
(216) 838-0000

Cleveland Metropolitan School District School Locator:
http://www.clevelandmetroschools.org/domain/166

CMSD/ Charter School Collaboration:
For more information/questions about CMSD and charter schools contact:
Stephanie Klupinski, Executive Director of Charter Schools
(216) 838-0179
http://clevelandmetroschools.org/charters

Cleveland Transformation Alliance
1240 Huron Road E., Suite 400
Cleveland, OH 44115
(216) 592-2415

Choose Your School/Rate Your School:
http://www.clevelandta.org/choose-your-school
Cuyahoga County Library System

http://www.cuyahogalibrary.org/

West Suburb Locations

Bay Village Branch
502 Cahoon Road
Bay Village, Ohio 44140
(440) 871-6392

Berea Branch
7 Berea Commons
Berea, Ohio 44017
(440) 234-5475

Brecksville Branch
9089 Brecksville Road
Brecksville, Ohio 44141
(440) 526-1102

Brook Park Branch
6155 Engle Road
Brook Park, Ohio 44142
(216) 267-5250

Brooklyn Branch
4480 Ridge Road
Brooklyn, Ohio 44144
(216) 398-4600

Fairview Park Branch
21255 Lorain Road
Fairview Park, Ohio 44126
(440) 333-4700

Independence Branch
6361 Selig Drive
Independence, Ohio 44131
(216) 447-0160

MetroHealth
MetroHealth Medical Center
2500 MetroHealth Drive
Cleveland, Ohio 44109
(216) 778-7670

Middleburg Heights Branch
15600 East Bagley Road
Middleburg Heights, Ohio 44130
(440) 234-3600

North Olmsted Branch
27403 Lorain Road
North Olmsted, OH 44070
(440) 777-6211

North Royalton Branch
5071 Wallings Road
North Royalton, OH 44133
(440) 237-3800

Olmsted Falls Branch
8100 Mapleway Drive
Olmsted Falls, OH 44138
(440) 235-1150

Parma Branch
6996 Powers Blvd.
Parma, OH 44129
(440) 885-5362

Parma Heights Branch
6206 Pearl Road
Parma Heights, OH 44130
(440) 884-2313

Parma-Snow Branch
2121 Snow Road
Parma, OH 44134
(216) 661-4240

Strongsville Branch
18700 Westwood Drive
Strongsville, OH 44136
(440) 238-5530

East Suburb Locations

Beachwood Branch
25501 Shaker Blvd.
Beachwood, OH 44122
(216) 831-8688

Chagrin Falls Branch
100 East Orange Street
Chagrin Falls, OH 44022
(440) 247-3556

Garfield Heights Branch
5409 Turney Road
Garfield Heights, OH 44125
(216) 475-8178

Gates Mills Branch
1491 Chagrin River Road
Gates Mills, OH 44040
(440) 423-4808

Maple Heights Branch
5225 Library Lane
Maple Heights, OH 44137
(216) 475-5000

Mayfield Branch
500 SOM Center Road
Mayfield, OH 44143
(440) 473-0350

Orange Branch
31300 Chagrin Blvd.
Pepper Pike, OH 44124
(216) 831-4282

Richmond Heights Branch
5235 Wilson Mills Road
Richmond Heights, OH 44143
(440) 449-2666

Solon Branch
34125 Portz Parkway
Solon, OH 44139
(440) 248-8777

South Euclid-Lyndhurst Branch
4645 Mayfield Road
South Euclid, OH 44121
(216) 382-4880

Southeast Branch
70 Columbus Road
Bedford, OH 44146
(440) 439-4997

Warrensville Heights Branch
4415 Northfield Road
Warrensville Heights, OH 44128
(216) 464-5280
Cleveland Public Library System

Main Library
325 Superior Ave., N.E.
Cleveland, OH 44114
(216) 623-2800

Ohio Library for the Blind and Physically Disabled
17121 Lake Shore Blvd.
Cleveland, OH 44110
(216) 623-2911

http://www.cpl.org/

Western Locations

Brooklyn Branch
3706 Pearl Road
Cleveland, OH 44109
(216) 623-6920

South Brooklyn
4303 Pearl Road
Cleveland, OH 44109
(216) 623-7067

Carnegie West Branch
1900 Fulton Road
Cleveland, OH 44113
(216) 623-6927

Walz Branch
7910 Detroit Avenue
Cleveland, OH 44102
(216) 623-7095

Eastman Branch
11602 Lorain Avenue
Cleveland, OH 44111
(216) 623-6955

West Park Branch
3805 W. 157th Street
Cleveland, OH 44111
(216) 623-7102

Fulton Branch
3545 Fulton Road
Cleveland, OH 44109
(216) 623-6969

Jefferson Branch
850 Jefferson Avenue
Cleveland, OH 44113
(216) 623-7004

Lorain Branch
8216 Lorain Avenue
Cleveland, OH 44102
(216) 623-7011

Rockport Branch
4421 West 140th Street
Cleveland, OH 44135
(216) 623-7053

South Branch
2704 Clark Ave.
Cleveland, OH 44109
(216) 623-7060

Eastern Locations

Addison Branch
6901 Superior Ave
Cleveland, OH 44103
(216) 623-6906

Langston Hughes
10200 Superior Avenue
Cleveland, OH 44106
(216) 623-6975

Collinwood Branch
856 East 152nd Street
Cleveland, OH 44110
(216) 623-6934

Martin Luther King Jr. Branch
1962 Stokes Blvd.
Cleveland, OH 44106
(216) 623-7018

East 131st Street Branch
3830 East 131st Street
Cleveland, OH 44120
(216) 623-6941

Memorial-Nottingham Branch
17109 Lake Shore Blvd.
Cleveland, OH 44110
(216) 623-7039

Fleet Branch
7224 Broadway Avenue
Cleveland, OH 44105
(216) 623-6962

Mt. Pleasant Branch
14000 Kinsman Road
Cleveland, OH 44120
(216) 623-7032

Garden Valley Branch
7201 Kinsman Road Ste. #101
Cleveland, OH 44104
(216) 623-6976

Rice Branch
11535 Shaker Blvd.
Cleveland, OH 44120
216.623.7046

Glengville Branch
11900 St. Clair Avenue
Cleveland, OH 44108
(216) 623-6983

Sterling Branch
2200 East 30th Street
Cleveland, OH 44115
216.623.7074

Harvard-Lee Branch
16918 Harvard Avenue
Cleveland, OH 44128
(216) 623-6990

Union Branch
3463 East 93rd Street
Cleveland, OH 44104
216.623.7088

Hough Branch
1566 Crawford Road
Cleveland, OH 44106
(216) 623-6997

Woodland Branch
5806 Woodland Avenue
Cleveland, OH 44104
(216) 623-7109

Libraries – Cleveland Public Library
### Cleveland Heights-University Heights Library System

<table>
<thead>
<tr>
<th>Branch</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHUH – Lee</td>
<td>2345 Lee Road, Cleveland Heights, OH 44118</td>
<td>(216) 932-3600</td>
</tr>
<tr>
<td>Coventry Village Branch</td>
<td>1925 Coventry Road, Cleveland Heights, OH 44118</td>
<td>(216) 321-3400</td>
</tr>
<tr>
<td>Cleveland Heights Branch</td>
<td>2800 Noble Road, Cleveland, OH 44121</td>
<td>(216) 291-5665</td>
</tr>
<tr>
<td>University Heights Branch</td>
<td>13866 Cedar Road, Cleveland, OH 44118</td>
<td>(216) 321-4700</td>
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### Shaker Heights Library System

<table>
<thead>
<tr>
<th>Branch</th>
<th>Address</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Shaker Heights Public Library (Main)</td>
<td>16500 Van Aken Boulevard, Shaker Heights, OH 44120</td>
<td>(216) 991-2030</td>
</tr>
<tr>
<td>Bertram Woods Branch</td>
<td>20600 Fayette Road, Shaker Heights, OH 44122</td>
<td>(216) 991-2421</td>
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### Lakewood Public Library System

<table>
<thead>
<tr>
<th>Branch</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Lakewood Public Library (Main)</td>
<td>15425 Detroit Avenue, Lakewood, OH 44107</td>
<td>(216) 226-8275</td>
</tr>
<tr>
<td>Madison Branch</td>
<td>13228 Madison Avenue, Lakewood, OH 44107</td>
<td>(216) 228-7428</td>
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### INDEPENDENT LIBRARIES

#### EAST

<table>
<thead>
<tr>
<th>Library</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>East Cleveland Public Library</td>
<td>14101 Euclid Avenue, East Cleveland, OH 44112</td>
<td>(216) 541-4128</td>
<td><a href="http://www.ecpl.lib.oh.us/">http://www.ecpl.lib.oh.us/</a></td>
</tr>
<tr>
<td>The Cleveland Law Library</td>
<td>1 West Lakeside Avenue, Fl. 4, Cleveland, OH 44113</td>
<td>(216) 861-5070</td>
<td><a href="http://www.clelaw.lib.oh.us/">http://www.clelaw.lib.oh.us/</a></td>
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#### WEST

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<tr>
<th>Library</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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</thead>
<tbody>
<tr>
<td>Rocky River Public Library</td>
<td>1600 Hampton Road, Rocky River, OH 44116</td>
<td>(440) 333-7610</td>
<td><a href="http://www.rrpl.org/">http://www.rrpl.org/</a></td>
</tr>
<tr>
<td>Westlake Porter Public Library</td>
<td>27333 Center Ridge Road, Westlake, OH 44145</td>
<td>(440) 871-2600</td>
<td><a href="http://www.westlakelibrary.org/">http://www.westlakelibrary.org/</a></td>
</tr>
<tr>
<td>Cuyahoga County Archives</td>
<td>2905 Franklin Boulevard, Cleveland, Ohio 44113</td>
<td>(216) 443-7250</td>
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## FOOD PANTRIES – CLEVELAND

### Cleveland (West)

<table>
<thead>
<tr>
<th><strong>Food Pantry</strong></th>
<th><strong>Hours</strong></th>
<th><strong>Serves</strong></th>
</tr>
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<tbody>
<tr>
<td><strong>CALVARY REFORMED CHURCH</strong>&lt;br&gt;1918 W 65th St.&lt;br&gt;Cleveland, OH 44102&lt;br&gt;(216) 961-4271</td>
<td>2nd and 4th Friday of every month: 12:00noon-4:00pm</td>
<td>Residents of the 44102 Zip code</td>
</tr>
<tr>
<td><strong>CHURCH OF JESUS CHRIST MOUNT MORIAH COMMUNITY CENTER</strong>&lt;br&gt;2124 W 98th St.&lt;br&gt;Cleveland, OH 44102&lt;br&gt;(216) 315-4245</td>
<td>Third Saturday of the month: 11:00am-1:00pm.</td>
<td>Serves Cuyahoga County residents who are low income or suffering temporary financial hardship. May receive service once per month.</td>
</tr>
<tr>
<td><strong>COOLEY AVENUE CHURCH OF GOD OUTREACH CENTER AND FOOD BANK</strong>&lt;br&gt;12216 Cooley Ave.&lt;br&gt;Cleveland, OH 44111&lt;br&gt;(216) 671-4619</td>
<td>Third Saturday of each month, 10:00am-12:00(noon)</td>
<td>Residents of 44111 who are over age 18</td>
</tr>
<tr>
<td><strong>HUNGER NETWORK OF GREATER CLEVELAND BLESSED TRINITY - BOUNTIFUL BASEMENT HUNGER NETWORK SITE</strong>&lt;br&gt;4370 W 140th St.&lt;br&gt;Cleveland, OH 44135&lt;br&gt;(216) 436-2000&lt;br&gt;(216) 619-8155 ext. 17</td>
<td>Tuesday: 9:30am-12:00noon; Wednesday: 5:00pm-6:45pm; Thursday: 9:30am-12:00noon. Generally, closed on Thanksgiving, Christmas Day, New Years Day, Memorial Day, July 4th, Labor Day, and all major holidays. Will be open on Christmas Eve and New Years Eve ONLY IF the holiday falls on a Tuesday or Thursday.</td>
<td>Serves parts of ZIP codes 44135, 44111 and small portions of 44126 and 44142 in the City of Cleveland. Also serves all of Fairview Park. Exact boundaries may be determined by calling 211/First Call For Help. Service may be received once per month. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis.</td>
</tr>
<tr>
<td><strong>MAY DUGAN CENTER</strong>&lt;br&gt;4115 Bridge Ave.&lt;br&gt;Cleveland, OH 44113&lt;br&gt;(216) 631-5800</td>
<td>Register on your first visit. Service is scheduled 9:00am-1:00pm every 4th Wednesday of the month. Call M-F: 8:00 am-5:00 pm if you have questions. Service is on a first-come, first-served basis.</td>
<td>Serves ages 18 and older. Must be a resident of the west side of Cleveland and be low income.</td>
</tr>
<tr>
<td><strong>WALK OF FAITH COMMUNITY CENTER</strong>&lt;br&gt;12833 Lorain Ave.&lt;br&gt;Cleveland, OH 44111&lt;br&gt;CHOICE FOOD PANTRY&lt;br&gt;(216) 941-3270</td>
<td>Wednesday: 6:00 pm-7:30 pm May close early if limit is reached.</td>
<td>Residents of 44111 and 44135. Clients can receive food once every four weeks. May not get clothes from the donation center on the same visit. In addition, clients must have an income that follows the guidelines of The Emergency Food Assistance Program (TEFAP). TEFAP guidelines are 200% of Federal Poverty Guidelines.</td>
</tr>
</tbody>
</table>
## FOOD PANTRIES

### FOOD PANTRIES – CLEVELAND (continued)

**Cleveland (East)**

<table>
<thead>
<tr>
<th>Name</th>
<th>Hours</th>
<th>Serves the Area</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AFFINITY MISSIONARY BAPTIST CHURCH</strong>&lt;br&gt;4411 E 175th St.&lt;br&gt;Cleveland, OH 44128&lt;br&gt;(216) 283-4365</td>
<td>Pantry is on the 2nd and 4th Saturday of the month: 11:00am-2:30pm. &quot;Open Air Market&quot; is held April through November on the second Wednesday of the month: 2:00 pm-5:00 pm.</td>
<td>Serves the City of Cleveland. No income restrictions, but targets low income or those facing economic hardship. Clients may go twice per month and also go to the produce distribution (when it is open).</td>
<td></td>
</tr>
<tr>
<td><strong>BEULAH MISSIONARY BAPTIST CHURCH OF COLLINWOOD - ARTHUR BELL FOOD PANTRY</strong>&lt;br&gt;14912 Saranac Rd.&lt;br&gt;Cleveland, OH 44110&lt;br&gt;(216) 451-5477</td>
<td>2nd and 4th Thursday of the month (unless falls on a holiday): Special hours, January through April 2015: 3:30pm-5:30pm (normally hours are 4:00pm-6:00pm).</td>
<td>Serves residents of Cuyahoga County. Must have income at or below the guidelines of The Emergency Food Assistance Program (TEFAP). TEFAP guidelines are based on 150% (1.5 times) of the Federal Poverty Guidelines that were in effect on the previous Oct. 1st. Client can receive assistance once every 30 days (unless dire emergency). Proof of Family Size (showing legal guardianship): Birth certificates or Medicaid/Medicare cards (for each member of the household). Photo I.D. (for client AND his or her representative, if disabled). Proof of Residency: Utility bill, Medicaid bill, etc.</td>
<td></td>
</tr>
<tr>
<td><strong>BRIDGE OF HOPE COMMUNITY CENTER</strong>&lt;br&gt;3949 Lee Rd.&lt;br&gt;William Saunders Life Center&lt;br&gt;Cleveland, OH 44128&lt;br&gt;(216) 276-0571</td>
<td>Open on the first and third Friday of the month: 5:00pm-8:00pm and the first and third Saturday of the month: 9:00am-12:00noon.</td>
<td>Serves the area from E 151st St. to E 189th St. between Scottsdale Blvd. and Harvard Ave. E. (this area contains parts of the following Cleveland ZIP codes: 44128, 44122 and 44120). Service may be received once per month.</td>
<td></td>
</tr>
<tr>
<td><strong>CATHOLIC CHARITIES, ST. PHILIP NERI FAMILY CENTER</strong>&lt;br&gt;799 E 82nd St.&lt;br&gt;Cleveland, OH 44103&lt;br&gt;(216) 391-4415</td>
<td>Last Friday of each month: 8:00am-12:00noon, except in November and December when it is held on an earlier Friday of the month so that clients have food for the holidays (call for specific date).</td>
<td>Must reside in zip codes 44103, 44108, or the northwest part of 44106 (includes Ansel Rd., otherwise decided on a case-by-case basis), and have income at or below poverty level. However no one is turned away.</td>
<td></td>
</tr>
<tr>
<td><strong>CHURCH - THE CHURCH OF GOD IN CHRIST</strong>&lt;br&gt;7541 Kinsman Rd.&lt;br&gt;Cleveland, OH 44104&lt;br&gt;(216) 254-1400</td>
<td>3rd Saturday of the month: 10:00am-1:00pm.</td>
<td>Residents living within the 44104 zip code. Photo I.D.; proof of address and proof of dependents: recent report card or medical insurance card for children.</td>
<td></td>
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</tbody>
</table>
## Cleveland (East)

<table>
<thead>
<tr>
<th>Church</th>
<th>Address</th>
<th>Phone Number</th>
<th>Hours</th>
<th>Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td>EAST MT. ZION BAPTIST CHURCH - MAIN SITE</td>
<td>9990 Euclid Ave, Cleveland, OH 44106</td>
<td>(216) 231-0284</td>
<td>Food Pantry Hours: Must register for the monthly food distribution by calling the registration phone number each month on the Monday or Tuesday following the 2nd Sunday of each month, from 9:00am-12:30pm. (This phone number is only in operation during the designated days and hours stated above - if no answer, callers are encouraged to keep trying until they get through). Pick up of food is on the Saturday after the 3rd Sunday of the month, 10:30am-11:30am, ONLY if client receives a call back.</td>
<td>Anyone who is low income (TEFAP income guidelines) and has need for services provided. There is no geographic restriction. Photo I.D., Social Security or Health Card, Proof of number in family (each member requires I.D.), Proof of Income.</td>
</tr>
<tr>
<td>OLIVET INSTITUTIONAL BAPTIST CHURCH - MAIN SITE</td>
<td>8712 Quincy Ave, Cleveland, OH 44106</td>
<td>(216) 721-3585</td>
<td>Hours: Last Thursday of the month: 10:00am - Noon. If a holiday falls on the last Thursday of the month, there will be no pantry.</td>
<td>No restrictions; targets immediate neighborhood.</td>
</tr>
<tr>
<td>SAINT JAMES AME CHURCH</td>
<td>8401 Cedar Ave, Cleveland, OH 44103</td>
<td>(216) 231-3562 Church Office &amp; Food Closet Manager</td>
<td>Hours: 3rd Friday of each month: 12:00noon-2:30pm. CLOSED every July and August.</td>
<td>Individuals need to be of low income (TEFAP guidelines) or unemployed, and live in the Fairfax Area. Boundaries are E 79th St. on the west, E 107th St./Fairhill on the east, Woodland on the south and Chester Ave. on the north. Individuals not living in the Fairfax Area may be served once but will be referred to other food pantries thereafter.</td>
</tr>
<tr>
<td>SAINT TIMOTHY MISSIONARY BAPTIST CHURCH</td>
<td>7101 Carnegie Ave, Cleveland, OH 44103</td>
<td>(216) 391-0064</td>
<td>Hours: Service is on the last Friday of the month as well as the preceding Thursday: 10:00am-2:00pm (service days will fall within the same month). If a holiday falls during a service week, the pantry will generally serve the week before. Pantry will inform regular pantry users of schedule changes when they come in for service. New clients may call to check the schedule, if needed.</td>
<td>Serves residents of 44103. Must have income that meets USDA Guidelines. Client can receive assistance once every month.</td>
</tr>
<tr>
<td>SAINT VINCENT DE PAUL SOCIETY AT HOLY NAME CHURCH</td>
<td>8328 Broadway Ave, Cleveland, OH 44105</td>
<td>(216) 441-6373</td>
<td>Hours: Saturday: 9:30am-12:30pm; generally pantry will be closed on the Saturday nearest to (either before or after) a holiday (Christmas, New Years, Easter, July 4th, and Thanksgiving).</td>
<td>Serves low income and those experiencing financial hardship who live in zip codes: 44105, 44125, and 44127. Clients may receive food once per calendar month and clothing once every six months.</td>
</tr>
</tbody>
</table>
## FOOD PANTRIES

### FOOD PANTRIES – CLEVELAND (continued)

#### Cleveland (East)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Hours</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SECOND EBENEZER MISSIONARY BAPTIST CHURCH</strong>&lt;br&gt;1881 E 71st St.&lt;br&gt;Cleveland, OH 44103&lt;br&gt;(216) 391-2100 Church Office</td>
<td>2nd and 4th Saturday of each month: 10:00 am-12:00 noon. CLOSED during month of July (every year),</td>
<td>Residents of Cuyahoga County. Service is restricted to one visit per month, per family. In addition, clients must have an income that follows the guidelines of The Emergency Food Assistance Program (TEFAP). TEFAP guidelines are based on 150% (1.5 times) of the Federal Poverty Guidelines that were in effect on the previous Oct. 1st.</td>
</tr>
<tr>
<td><strong>WORKMEN’S CIRCLE</strong>&lt;br&gt;2490 Lee Blvd. Ste. 300B&lt;br&gt;Cleveland Hts., OH 44118&lt;br/MITZVAH FOOD PANTRY&lt;br&gt;(216) 381-4515</td>
<td>Service is during the third full week of the month: Tu-F: 10:00am-2:00pm. A full week is considered a complete M-F on the calendar. February 2015 schedule will be on the 17th through the 20th. CLOSED in January. No service offered on Jewish holidays.</td>
<td>Serves those with income at or below 200% of the Federal Poverty Guidelines and who reside in the following Zip codes: 44106, 44110, 44112, 44118, 44121, 44122, 44124, and 44143.</td>
</tr>
</tbody>
</table>

#### FOOD PANTRIES – WEST SUBURBS

#### Bay Village

<table>
<thead>
<tr>
<th>Organization</th>
<th>Hours</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>HUNGER NETWORK OF GREATER CLEVELAND BAY PRESBYTERIAN CHURCH – HUNGER NETWORK SITE</strong>&lt;br&gt;25415 Lake Rd.&lt;br&gt;Bay Village, OH 44140&lt;br&gt;(440) 871-1503 ext. 15</td>
<td>Last Friday of the month: 10:00 am-11:30 am&lt;br&gt;Generally, closed on Thanksgiving, Christmas Eve/Day, New Years Eve/Day, and all major holidays.</td>
<td>Must be a resident of Bay Village, or a member of Bay Presbyterian Church.</td>
</tr>
</tbody>
</table>

#### Berea

<table>
<thead>
<tr>
<th>Organization</th>
<th>Hours</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CITY OF BERE A</strong>&lt;br&gt;91 S Rocky River Dr&lt;br&gt;Berea, OH 44017&lt;br&gt;(216) 433-1515</td>
<td>Pantry Hours: M, Tu, F: 12:00noon-2:00pm, W: 8:30am-1:00pm, Th: 12:00noon-4:00pm</td>
<td>Residents of the City of Berea. Generally, income should be 200% of the Federal Poverty Limit or less. Client can only receive service once per month.</td>
</tr>
</tbody>
</table>

#### Brook Park

<table>
<thead>
<tr>
<th>Organization</th>
<th>Hours</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>BROOK PARK COMMUNITY CHURCH OF THE BRETHREN</strong>&lt;br&gt;16845 Holland Rd&lt;br&gt;Brook Park, OH 44142&lt;br&gt;(216) 433-1515</td>
<td>Monday: 11:00 am – 2:00 pm&lt;br&gt;Thursday: 4:00 pm – 7:00 pm</td>
<td>No geographic restrictions. Client can receive canned goods and produce 1 time per week; may receive meat and personal grooming items 1 time per month.</td>
</tr>
</tbody>
</table>
## FOOD PANTRIES

### FOOD PANTRIES – WEST SUBURBS (continued)

#### Brooklyn Heights

<table>
<thead>
<tr>
<th>BROOKLYN HEIGHTS VILLAGE OF - DEPARTMENT OF COMMUNITY SERVICES</th>
<th>Hours:</th>
<th>Must be a resident of Brooklyn Heights. There are income restrictions, and there may be restrictions on frequency of service, but these will be established on a case-by-case basis.</th>
</tr>
</thead>
<tbody>
<tr>
<td>233 Tuxedo Ave. Brooklyn Hts., OH 44131</td>
<td>(By appointment only) M-F: 9:00am-3:30pm</td>
<td></td>
</tr>
<tr>
<td>(216) 739-3702</td>
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</tbody>
</table>

#### Lakewood

<table>
<thead>
<tr>
<th>HUNGER NETWORK OF GREATER CLEVELAND LAKEWOOD COMMUNITY SERVICES CENTER - HUNGER NETWORK SITE</th>
<th>Hours:</th>
<th>Serves residents of Lakewood, Westlake, and Rocky River. Service may be received once per month. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis.</th>
</tr>
</thead>
<tbody>
<tr>
<td>14230 Madison Ave. Lakewood, OH 44107</td>
<td>M-F: 10:00am-1:45pm; extra hours Wednesday evenings: 5:30pm-7:30pm. Generally, closed on Thanksgiving, Christmas Eve/Day, New Years Eve/Day, and all major holidays.</td>
<td></td>
</tr>
<tr>
<td>(216) 619-8155 ext. 17 (216) 436-2000</td>
<td></td>
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</table>

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<thead>
<tr>
<th>TRINITY LUTHERAN CHURCH</th>
<th>Hours:</th>
<th>Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis.</th>
</tr>
</thead>
<tbody>
<tr>
<td>16400 Detroit Ave. Lakewood, OH 44107 TLCO FOOD PANTRY (216) 226-8087</td>
<td>Second and fourth Saturday of every month: 9:30am-12:30pm.</td>
<td></td>
</tr>
</tbody>
</table>

#### Middleburg Heights

<table>
<thead>
<tr>
<th>MIDDLEGURB HEIGHTS FOOD PANTRY</th>
<th>Hours:</th>
<th>Low income (at or below 200% of the Federal Poverty Guidelines) residents of Middleburg Heights, or low-income members of Middleburg Heights churches from anywhere. Client can only receive service once per month.</th>
</tr>
</thead>
<tbody>
<tr>
<td>6877 Middlebrook Blvd. Middlebrook Education Center Middleburg Hts., OH 44130</td>
<td>Tuesday: 10:00am-12:00(Noon); Thursday: 5:00pm-7:00pm.</td>
<td></td>
</tr>
<tr>
<td>(216) 362-0044</td>
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</tbody>
</table>

#### Parma

<table>
<thead>
<tr>
<th>PARMA HUNGER CENTER</th>
<th>Hours:</th>
<th>Only serves Parma residents - and clients are not able to go to Brookside on off-months. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis. Client can receive assistance once every TWO months.</th>
</tr>
</thead>
<tbody>
<tr>
<td>5280 Broadview Rd. Parma, OH 44134</td>
<td>Tu: 2:00pm-4:00pm; F: 10:00am-12:00noon. Generally, closed on Thanksgiving, Christmas Eve/Day, New Years Eve/Day, Memorial Day, July 4th, Labor Day, and all major holidays.</td>
<td></td>
</tr>
<tr>
<td>(216) 619-8155 ext. 17 (216) 436-2000</td>
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</tr>
</tbody>
</table>
## FOOD PANTRIES - EAST SUBURBS

### Bedford

**SOUTH HAVEN CHURCH OF CHRIST - HUNGER NETWORK SITE**  
415 Northfield Rd.  
Bedford, OH 44146  
(216) 619-8155 ext. 17  
(216) 436-2000  

**Hours:**  
Tuesday, Thursday: 9:30am-11:45am;  
last Saturday of the month: 9:30am-11:45am. Generally, closed on  
Thanksgiving, Christmas Eve/Day, New Years Eve/Day, and all major holidays.  

Serves residents of Bedford, Bedford Heights, Oakwood Village, Walton Hills Village, Glenwillow Village, and Solon. Service may be received once per month. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis.

### East Cleveland

**TEMPLE BAPTIST CHURCH**  
1862 Noble Rd.  
East Cleveland, OH 44112  
(216) 249-7000  

**Hours:**  
Third Saturday of the month: 11:30am-1:30pm  

Serves households in the following Zip codes:  
44112, 44110, 44108, 44121, 44118, 44143.  
Must be low income or facing financial hardship.

### Euclid

**IMANI CHURCH**  
1505 E 260th St.  
Euclid, OH 44132  
(216) 732-8204  

**Hours:**  
Second and fourth Saturday of the month: 9:00am-1:00pm.  

Euclid residents who are low income or experiencing temporary financial hardship. Pantry can only be accessed once per month.

### Garfield Heights

**ROCK COMMUNITY CHURCH**  
9403 Garfield Blvd.  
Garfield Hts., OH 44125  
COMPASSION MINISTRIES  
(216) 429-2636  

**Hours:**  
3rd Saturday of each month: 8:00am-11:00am; Sometimes offered on  
Wednesdays 5:30pm-6:30pm  

Residents of Garfield Heights who are in need based on TEFAP guidelines. Client can only receive service once per month.

### Highland Hills

**MT. ZION FELLOWSHIP**  
4265 Northfield Rd.  
Highland Hills, OH 44128  
(216) 292-3131  

**Hours:**  
Wednesday: 7:45pm-8:45 pm and every  
4th Saturday: 10:00am-12:00noon.  
Closed on all major holidays.  

Serves low income residents and those experiencing temporary hardship within zip codes 44122, 44128 and 44146. Also serves the portion of 44137 bordered by Warrensville Center Rd. to the west, Northfield Rd. to the east and Libby Rd. to the south. (Clients outside of the service area who had been regular clients since 2012 or earlier will still be served.)

### Mayfield Heights

**OUR SAVIOR LUTHERAN CHURCH (MAYFIELD HTS)**  
2154 SOM Center Rd.  
Mayfield Hts., OH 44124  
(440) 442-4455  
(440) 915-6678 (For emergency food appts.)  

**Hours:**  
Third Saturday of the month, unless it falls on a holiday. Then will serve on  
closest Saturday, generally the Saturday before the holiday. 11:00am-1:30pm.  
Also provides food in an emergency situation at any time.  

Serves residents of Mayfield Heights, Mayfield Village, Highland Heights and Gates Mills.
**Cuyahoga Metropolitan Housing Authority**  
https://www.cmha.net/

CMHA is responsible for the management and operation of the local public housing program. They may also operate other types of housing programs such as the Housing Choice Voucher Program.

**Services Provided:**
- Public Housing
- Housing Choice Voucher Program
- Homeownership opportunities for qualified families
- Employment training opportunities
- Support programs for the elderly

Cuyahoga Metropolitan Housing Authority  
8120 Kinsman Road  
Cleveland, Ohio 44104-3101  
Telephone: (216) 348-5000  
Fax: (216) 348-4925

**Cleveland/Cuyahoga County Homeless Services**  
http://ohs.cuyahogacounty.us/

OHS coordinates the Cleveland/Cuyahoga County Continuum of Care, an extensive network of organizations that plan, organize and deliver housing and services to either prevent homelessness or to assist people while they are homeless and as they move into stable housing and achieve maximum self sufficiency.

**Services Provided:**
- Emergency Shelters
- Transitional Housing Programs
- Permanent Housing Programs (HOUSINGFirst)
- Homeless Prevention Programs
- Veteran Programs
- Re-Entry Programs

Office of Homeless Services  
310 West Lakeside Avenue  
Suite 595  
Cleveland, OH 44113-1021  
(216) 420-6844

**Cleveland Housing Network**  
http://www.chnnet.com/

CHN works to foster sustainable neighborhoods through eco-friendly housing and education to improve the health, wealth and employability of Cleveland residents.

**Services Provided:**
- Finding A Home (Lease, Purchase, Apartment (Project based and Section 8))
- Training and Education
- Energy Conservation & Weatherization
- Safety Net and Support Services (Foreclosure Prevention & Utility Assistance)

Cleveland Housing Network  
2999 Payne Avenue  
Cleveland, OH 44114  
Main Offices – 3rd floor  
Community Training Center – 1st Floor  
(216) 574-7100
Community Housing Solutions
Community Housing Solutions is a nonprofit organization formed for the purpose of assisting low and moderate income families obtain and maintain safe, decent, and affordable housing.

Services Provided:
- Housing Counseling (Pre-purchase and Foreclosure prevention)
- Family Stability Initiative Program
- Tool Loan and Home Maintenance Training
- Minor Home Repair
- Elderly Minor Home Repair
- New Housing Construction
- Energy Conservation

Community Housing Solutions
12114 Larchmere Blvd.
Cleveland, OH 44120
(216) 231-5815

The Housing Center
To promote fair housing and diverse communities, and to work to eliminate housing discrimination in Northeast Ohio by providing effective research, education and advocacy

Services Provided:
- Research
- Education
- Advocacy for victims of discrimination

The Housing Center
2728 Euclid Ave.
Cleveland, OH 44115
(216) 361-9240

Neighborhood Housing Services of Greater Cleveland
NHSGC's mission is to provide ongoing programs and services to help residents achieve, preserve, and sustain the American dream of homeownership.

Services Provided:
- Homebuyer Education Programs
- Down Payment Assistance
- Foreclosure Prevention Assistance
- Home Repair Loan Program

Neighborhood Housing Services of Greater Cleveland
5700 Broadway Avenue
Cleveland, OH 44127
(216) 458-4663
# EMERGENCY SHELTERS

## Youth

<table>
<thead>
<tr>
<th>Youth Shelter</th>
<th>Emergency Shelter for Youth</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Next Step (formerly West Haven Youth Shelter – for Females)</strong>&lt;br&gt;3020 W 104th&lt;br&gt;Cleveland, OH 44111&lt;br&gt;(216) 566-0047</td>
<td><strong>Services for Female Youth:</strong>&lt;br&gt;Next Step is currently providing shelter care and supervised, cluster-site, independent living for females in the former Westhaven building located at 3020 W. 104th, Cleveland, Ohio. The upstairs of the building has been newly remodelled to provide safe, comfortable housing for young women.</td>
</tr>
<tr>
<td><strong>Next Step (for Males)</strong>&lt;br&gt;11849 Clifton Blvd.&lt;br&gt;Lakewood, OH 44107&lt;br&gt;(216) 566-0047</td>
<td><strong>Services for Male Youth:</strong>&lt;br&gt;Supervised, cluster-site, independent living. Next Step also offers scattered site apartments at various locations throughout the city once a participant demonstrates the skills to live more independently.</td>
</tr>
</tbody>
</table>

## Seniors and Disabled

<table>
<thead>
<tr>
<th>Senior Shelter</th>
<th>Emergency Shelter for Seniors and the Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fairhill Partners – Senior Guest House</strong>&lt;br&gt;12200 Fairhill Rd.&lt;br&gt;Cleveland, OH 44120&lt;br&gt;(216) 421-1350 ext. 146</td>
<td><strong>Services:</strong>&lt;br&gt;Provides temporary housing for homeless older persons and documented disabled persons meeting age eligibility. Those needing to leave their homes due to mortgage foreclosure, eviction, fire, structural damage, loss of utilities, or other unsafe housing conditions are also served. Housing will accommodate 8 residents. Residents are allowed to bring in their own food and cook for themselves. All residents work closely with the case manager in order to secure permanent housing. Some funds may be available for residents to help with relocation to permanent, appropriate housing. Help may include funds for security deposits, moving assistance, storage, and other help related to relocation.</td>
</tr>
<tr>
<td><strong>After 7:00 PM:</strong>&lt;br&gt;(216) 496-5604</td>
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</table>

## Women & Children

<table>
<thead>
<tr>
<th>Women Shelter</th>
<th>Emergency Shelter for Women &amp; children</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>City Mission Laura’s Home Women’s Crisis Center</strong>&lt;br&gt;18120 Puritas Ave&lt;br&gt;Cleveland 44135&lt;br&gt;(216) 472-5500</td>
<td><strong>Services:</strong>&lt;br&gt;Provides short-term emergency shelter and a longer-term program for in-crisis women and women with children. Programs have Christian focus. Long-term program includes local church involvement, case management based on results, on-site work activities, job readiness, and continuing education. Capacity is 157 beds, but due to rooms for families, rooms often reach capacity before beds. Shelter letters may be requested by outside agencies only, not by clients.</td>
</tr>
</tbody>
</table>
## Women & Children (continued)

<table>
<thead>
<tr>
<th>West Side Catholic Shelter</th>
<th>Emergency Shelter for Women with Children</th>
</tr>
</thead>
<tbody>
<tr>
<td>CONFIDENTIAL ADDRESS</td>
<td>Services: Provides emergency shelter for homeless women and homeless women with children. Intake is performed through Norma Herr.</td>
</tr>
<tr>
<td>Cleveland 44113</td>
<td></td>
</tr>
<tr>
<td>(216) 631-4141</td>
<td></td>
</tr>
</tbody>
</table>

## Families

<table>
<thead>
<tr>
<th>Family Promise of Greater Cleveland (two locations)</th>
<th>Emergency Shelter for Homeless Families</th>
</tr>
</thead>
<tbody>
<tr>
<td>3470 E. 152nd St. Cleveland, OH 44110</td>
<td>Services: Homeless Shelter for Families, Homeless Shelter for Single Adults. Intake is performed through Norma Herr.</td>
</tr>
<tr>
<td>(216) 767-4060</td>
<td></td>
</tr>
<tr>
<td>2592 W. 14th St. Cleveland, OH 44113</td>
<td></td>
</tr>
<tr>
<td>(216) 767-4060</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Frontline Service Norma Herr Women's Center and Coordinated Intake</th>
<th>Emergency Shelter for Families with Children</th>
</tr>
</thead>
<tbody>
<tr>
<td>2227 Payne Ave. Cleveland, OH 44114</td>
<td>Services: Conducts a coordinated intake process for adults with children to help them find or maintain a safe place to stay. Clients will be given an intake assessment to determine the nature and severity of their situation. If needed, will place families and individuals in an appropriate shelter. Due to shelter space limitations and client circumstances, there is no guarantee of immediate placement. The goal is to help the client establish both a short- and long-term housing plan. There is no on site day care. On site only - no phone calls for intake.</td>
</tr>
<tr>
<td>(216) 479-0020 ext. 2220</td>
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<thead>
<tr>
<th>Salvation Army - Zelma George Family Shelter</th>
<th>Emergency Shelter: Zelma George Family Shelter</th>
</tr>
</thead>
<tbody>
<tr>
<td>CONFIDENTIAL ADDRESS</td>
<td>Services: Provides an emergency shelter for families. Intake is performed through Norma Herr.</td>
</tr>
<tr>
<td>Cleveland 44115</td>
<td></td>
</tr>
<tr>
<td>(216) 781-3773</td>
<td></td>
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</tbody>
</table>
## EMERGENCY SHELTERS

### Women Only

<table>
<thead>
<tr>
<th>City Mission Laura's Home Women's Crisis Center</th>
<th>Emergency Shelter for Women</th>
</tr>
</thead>
</table>
| 18120 Puritas Ave  
Cleveland 44135  
(216) 472-5500 | Services:  
Provides short-term emergency shelter and a longer-term program for in-crisis women and women with children. Programs have Christian focus. Long-term program includes local church involvement, case management based on results, on-site work activities, job readiness, and continuing education. Capacity is 157 beds, but due to rooms for families, rooms often reach capacity before beds. Shelter letters may be requested by outside agencies only, not by clients |

### Men Only

<table>
<thead>
<tr>
<th>City Mission Crossroads Program</th>
<th>Emergency Shelter for Men</th>
</tr>
</thead>
</table>
| 5310 Carnegie Ave  
Cleveland 44103  
(216) 431-3515 | Services:  
Provides short-term emergency shelter and a longer-term program for in-crisis men. Programs have Christian focus. Service includes meals, shelter, and clothing. Long-term program includes local church involvement, case management based on results, on-site work activities, job readiness, and continuing education. |

<table>
<thead>
<tr>
<th>Frontline Service – 2100 Lakeside Shelter</th>
<th>Emergency Shelter for Men</th>
</tr>
</thead>
</table>
| 2100 Lakeside Ave.  
Cleveland, OH 44114  
(216) 566-0047 | Services:  
Conducts a coordinated intake process for single, adult men to help them find or maintain a safe place to stay. If needed, will place individuals in an appropriate shelter. Due to shelter space limitations and client circumstances, there is no guarantee of immediate placement. The goal is to help the client establish both a short- and long-term housing plan. |

<table>
<thead>
<tr>
<th>St. Herman House – Focus</th>
<th>Emergency Shelter for Men</th>
</tr>
</thead>
</table>
| 4410 Franklin Blvd.  
Cleveland, OH 44113  
(216) 961-3806 | Services:  
Provides temporary shelter to sober, destitute men. Clients may participate in religious services and are required to assist with meal service and household chores. Shelter capacity is 28. |
## Case Management/ Drop-in Center for Homeless Veterans

**Services:**
Operates as a central point of intake for services for veterans who are homeless or who are housing insecure. Offers case management, vocational rehabilitation counseling, supportive employment, and linkage to medical services. Clients will be linked to all appropriate VA services as well as the services of other community agencies that partner with this program. Laundry and shower facilities are available for client use.

### Domestic Violence Shelters – Women

<table>
<thead>
<tr>
<th>Domestic Violence and Child Advocacy Center</th>
<th>Domestic Violence Shelter for Women</th>
</tr>
</thead>
<tbody>
<tr>
<td>CONFIDENTIAL ADDRESS</td>
<td>Services:</td>
</tr>
<tr>
<td>Cleveland, OH 44109</td>
<td>Offers a range of services for battered women and children. Services include shelter, advocacy, counseling, youth advocacy, support groups, employment and housing assistance and court escorts for domestic violence related situations. Provides comprehensive youth services. Children may need to change school placements. Assistance with accessing transitional housing programs and finding other alternative housing. Shelter capacity is 41 beds. Shelter letters provided for current and former clients.</td>
</tr>
<tr>
<td>(216) 391-4357 Hotline</td>
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<tr>
<td>(216) 688-7283</td>
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</table>

<table>
<thead>
<tr>
<th>Hillcrest Hospital</th>
<th>Temporary Domestic Violence Refuge for Women</th>
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</thead>
<tbody>
<tr>
<td>6780 Mayfield Rd.</td>
<td>Services:</td>
</tr>
<tr>
<td>Mayfield Hts., OH 44124</td>
<td>Provides temporary refuge to women who are being physically abused or threatened and who are afraid to remain in their home. Client will be given a guide to local resources and will be offered help with securing more permanent shelter. This is not a substitute for a shelter. Also screens for sexual assault issues.</td>
</tr>
<tr>
<td>(440) 312-4500</td>
<td></td>
</tr>
</tbody>
</table>
Cuyahoga County Job and Family Services

Services Provided:
Home Energy Assistance Program (HEAP)
Home Weatherization Assistance Program (HWAP)
Winter Crisis Program (WCP)
Summer Crisis Program (SCP)
Percentage of Income Payment Plans (PIPP)

Cuyahoga County Division of Job and Family Services (Main Building)
1641 Payne Ave
Cleveland Ohio 44114
(216) 987-7000

Cleveland Housing Network – Utility Assistance

Services Provided:
Home Energy Assistance Program (HEAP)
Percentage of Income Payment Plans (PIPP)

Cleveland Housing Network,
2999 Payne Avenue, Suite 208
Cleveland, OH 44114
For HEAP & PIPP Plus: (216) 518-4014 (Seniors & Physically Disabled call (216)774-2351 for in-home appointments)
For Discounts on Sewer and Water Bills: (888) 901-1222
http://www.chnnet.com/

Council for Economic Opportunities in Greater Cleveland (CEOGC) – Utility Assistance

Services Provided:
Emergency Home Energy Assistance Program (EHEAP)

Council for Economic Opportunities in Greater Cleveland (CEOGC)
1228 Euclid Ave, Suite 700
Cleveland, Ohio 44115
For EHEAP info and appointments call: (216) 518-4014
http://ceogc.org/programs/utility-bill-assistance

Utility Companies

GAS:

Columbia Gas of Ohio
Payments:
Columbia Gas of Ohio
P.O. Box 742510
Cincinnati, OH 45274-2510
https://www.columbiagasohio.com/
Emergency Service (24-hour response)
1 (800) 344-4077

Dominion East Ohio
Payments:
Dominion East Ohio
P.O. Box 26785
Richmond, VA 23261-6785
https://www.dom.com/dominion-east-ohio/
Emergency Service (24-hour response)
1 (877) 542-2630
Utility Companies (continued)

Columbia Gas of Ohio
Customer Service:
Columbia Gas of Ohio
P.O. Box 2318
Columbus, OH 43216-2318

Dominion East Ohio
Corporate Address:
Dominion East Ohio
P.O. Box 5759
Cleveland, OH 44101-0759

Customer Service (Non-emergency)
1 (800) 362-7557

New Business Services
1 (800) 440-6111 (Est. new service)

ELECTRIC:
The Illuminating Company- First Engery
Outages:
1-888-LIGHTSS (1-888-544-4877)
Non-Emergency Customer Service
1 (800) 589-3101
Illuminating Company Website

Ohio Edison
Outages:
1-888-LIGHTSS (1-888-544-4877)
Non-Emergency Customer Service
1(800) 633-4766
Ohio Edison Website

WATER:
Cleveland Division of Water
1201 Lakeside Avenue
Cleveland, OH 44114

Water Emergency: (216) 664-3060
General Customer Service: (216) 664-3130
http://www.clevelandwater.com/

UTILITY ASSISTANCE/ INFORMATION

FURNITURE ASSISTANCE
(See also Neighborhood Community Collaboratives on page 3)

Cleveland Furniture Bank
13360 Smith Rd.
Middlebury Heights, OH 44130
(216) 459-2265

CLOTHING ASSISTANCE
(See also Neighborhood Community Collaboratives on page 3)

Franklin Circle Christian Church – Disciples of Christ
1688 Fulton Rd.
Cleveland, OH 44113
DISCIPLES CLOSET
(216) 781-8232

Redeemer (Ich) Crisis Center
2970 W 30th St.
Cleveland, OH 44113
(216) 631-6434

New Life Gospel Center of Cleveland
2856 Martin Luther King Jr. Dr.
Cleveland, OH 44104
(216) 791-6800

St. John Ame Church – Credit Union Building
2263 E 40th St.
Cleveland, OH 44103
(216) 431-2560
LEGAL ASSISTANCE

Legal Aid Society of Cleveland
1223 West Sixth Street
Cleveland, OH 44113
(216) 687-1900
(888) 817-3777
http://lascleve.org/

Case Western Reserve University
Milton A. Kramer Law Clinic Center
11075 East Blvd.
Cleveland, OH 44106
(216) 368-3600
http://law.case.edu/Academics/KramerLawClinicRealPractice.aspx

ACLU of Ohio Foundation
4506 Chester Avenue
Cleveland, OH 44103
(216) 472-2200
http://www.acluohio.org/

Cleveland Homeless Legal Assistance Program
P.O. Box 93061
Cleveland, OH 44101
(216) 361-9928
http://www.neoch.org/cleveland-homeless-legal-assis/

Cleveland Metropolitan Bar Association Lawyer Referral Service
1375 E. Ninth St., Floor 2
Cleveland, OH 44114
(216) 696-3525
http://www.clemetrobar.org/LRS/

Cleveland State University Law Clinics
1801 Euclid Ave
Cleveland, OH 44115
(216) 687-3947
https://www.law.csuohio.edu/academics/clinics#

CSU Law Mailing Address:
2121 Euclid Ave., LB 138
Cleveland, OH 44115

Lambda Legal
Midwest Regional Office
105 W. Adams, 26th Floor
Chicago, IL 60603
(312) 663-4413
1 (866) 542-8336 (Legal Help Desk)
http://www.lambdalegal.org/

Witness/ Victim Service Center of Cuyahoga County
75 Erieview Plaza, 5th Floor
Cleveland, OH 44114
(216) 443-7345

(Cleveland Law Library – see page 40)

VITAL RECORDS INFO

VITAL RECORDS

City of Cleveland Office of Vital Records
601 Lakeside Ave., Room 122
Cleveland, OH 44114

Birth & Death Certificates: (216) 664-2329
Public Records Requests: (216) 664-2359

Cuyahoga County Probate Court
1 Lakeside Avenue
Cleveland, OH 44113

General Info: (216) 443-8785
Marriage License: (216) 443-8920
Cuyahoga County

county Clerk of Courts
1200 Ontario Street
Cleveland, OH 44113

Civil Division General Info: (216) 443-7951
Criminal Division General Info: (216) 443-7999
Domestic Relations Division General Info: (216) 443-7955
Notary General Info: (216) 443-7970

http://coc.cuyahogacounty.us/

Cuyahoga County Common Pleas Court
1200 Ontario Street
Cleveland, OH 44101
General Division: (216) 443-8560
Drug Court: (216) 443-2154

Cuyahoga County Court of Appeals
1 Lakeside Avenue # 202
Cleveland, OH 44113
(216) 443-6350
http://appeals.cuyahogacounty.us/

Cuyahoga County Domestic Relations Court
1 W. Lakeside Ave.
Cleveland, OH 44113
(216) 443-8800
http://domestic.cuyahogacounty.us/

Cuyahoga County Juvenile Court
9300 Quincy Avenue
Cleveland, OH 44106
(216) 443-8400
http://juvenile.cuyahogacounty.us/

Cuyahoga County Office of Reentry
310 West Lakeside Ave., Suite 550
Cleveland, OH 44113
(216) 698-3437
http://reentry.cuyahogacounty.us/

Cuyahoga County Probate Court
1 Lakeside Avenue
Cleveland, OH 44113
(216) 443-8785
http://probate.cuyahogacounty.us/

Cleveland

Cleveland Municipal Court Judicial Division
1200 Ontario Street
Cleveland, OH 44113
(216) 664-4700

Mailing Address:
P.O. Box 94894
Cleveland, OH 44101

Cleveland Municipal Clerk of Courts
1200 Ontario Street, Level 2
Cleveland, OH 44113

Criminal/ Traffic Division: (216) 664-4790
Civil Division: (216) 664-4870
Parking Violations: (216) 664-4744
http://clevelandmunicipalcourt.org/home.html

Cleveland Housing Court
1200 Ontario Street 13 B
Cleveland, OH 44113
(216) 664-4295
http://www.clevelandhousingcourt.org/

Federal

United States District Court
Northern District of Ohio
Carl B. Stokes U.S. Court House
801 West Superior Avenue
Cleveland, OH 44113
(216) 357-7000
http://www.ohnd.uscourts.gov/
LGBTQ / EQUALITY / HUMAN RIGHTS RESOURCES

AIDS Taskforce of Greater Cleveland
4700 Prospect Ave
Cleveland, OH 44103
(216) 621-0766
http://aidstaskforce.org/

American Civil Liberties Union (ACLU) of Ohio (see page 55)

EqualityOhio
1375 Euclid Ave, Suite 310
Cleveland, OH 44115
(614) 224-0400
Email: info@equalityohio.org

Lambda Legal – committed to achieving full recognition of the civil rights of LBGT people (see page 55)

LGBT Community Center of Greater Cleveland
6600 Detroit Avenue
Cleveland, OH 44102
(216) 651-5428
http://www.lgbtcleveland.org/

ORGANIZE! OHIO
3500 Lorain Ave. Ste. 501A
Cleveland, OH 44113
(216) 651-2606
http://www.organizeohio.org/

PFLAG (Parents, Families, and Friends of Lesbians and Gays)
615 Prospect Road
Berea, OH 44017
(216) 556-1701 (HelpLine)
http://pflagcleveland.org

Plexus (Chamber of Commerce for the LGBT Community and Allies)
P.O. Box 91697
Cleveland, OH 44101
1(888)-PLEXUS(735-9879)
www.thinkplexus.org

TransFamily of Cleveland
Meets 2 PM to 5 PM on the second Saturday of each month at:
LGBT Center of Greater Cleveland
6600 Detroit Ave
Cleveland, OH 44102
www.transfamily.org
DOMESTIC VIOLENCE/ HUMAN TRAFFICKING/ VICTIM RESOURCES

Cleveland Rape Crisis Center
526 Superior Ave. Suite 1400
Cleveland, OH 44114
24 Hour Hotline: (216) 619-6192  Business: (216) 619-6194
Project STAR: Sex Trafficking Advocacy and Recovery Hotline: 1 (855) 431-STAR (7827)
http://www.clevelandrapecrisis.org/

Collaborative Initiative to End Human Trafficking
(440) 356-2254
E-mail: collaborative_initiative@yahoo.com
http://collaborativeinitiative.org/

Domestic Violence and Child Advocacy Center
2806 Payne Avenue
Cleveland, OH 44114
(216) 229-2420 or (216) 391-HELP (24 – hour Hotline)
http://www.dvcac.org/

Family Justice Center
75 Erieview Plaza, 5th Floor (E. 12th between Lakeside and St. Clair)
Cleveland, OH 44114
(216) 443-7345

Missing Persons Unit (Cuyahoga County Sheriffs Dept)
1215 West 3rd St.
Cleveland, OH 44113
(216) 348-4232
Report a tip: (216) 348-2432

National Human Trafficking Resource Center
http://www.traffickingresourcecenter.org/
Get Help 24 Hour Hotline: 1 (888) 373-7888

Northeast Ohio Missing Persons Database
http://www.city.cleveland.oh.us/CityofCleveland/Home/Government/CityAgencies/PublicSafety/Division%20of%20Police/MissingPerson
(216) 664-4477
Email: Helpfindthemissing@city.cleveland.oh.us

Ohio Domestic Violence Resources

Ohio Human Trafficking Task Force
http://humantrafficking.ohio.gov/

Witness/ Victim Service Center of Cuyahoga County
75 Erieview Plaza, 5th Floor
Cleveland, OH 44114
(216) 443-7345

FOR DOMESTIC VIOLENCE SHELTERS FOR WOMEN SEE PG. 52

FOR THE NATIONAL RUNAWAY SAFELINE SEE CALLING FOR HELP (BACK OF FRONT COVER)
COMMUNITY ACTION AND SERVICE GROUPS

Business/ Grants/ Economic Opportunity/ Financial Literacy

The Cleveland Foundation
1422 Euclid Ave. Ste. 1300
Cleveland, OH 44115
(216) 861-3810
http://www.clevelandfoundation.org/

COSE (Council of Smaller Enterprises)
1240 Huron Rd. E., Suite 200
Cleveland, OH 44115
(216) 592-2222 or 1 (866) 553-5427
http://www.cose.org/

Council for Economic Opportunity in Greater Cleveland
1228 Euclid Ave, Suite 700
Cleveland, OH 44115
(216) 696-9077
http://www.ceogc.org/

Greater Cleveland Partnership
1240 Huron Rd. E, Suite 300
Cleveland, OH 44115
(216) 621-3300 or 1 (888) 304-4769
http://www.gcpartnership.com/

Better Money Habits Resource Website
https://www.bettermoneyhabits.com/index.html

Community/ Neighborhood Improvement & Restoration

Cleveland Restoration Society
3751 Prospect Ave.
Cleveland, OH 44115
(216) 426-1000
http://www.clevelandrestoration.org/

Cuyahoga County Department of Development
2079 East Ninth Street
Cleveland, OH 44115
(216) 443-7260
http://development.cuyahogacounty.us/

Consumer Action/ Protection

Better Business Bureau – Cleveland
2800 Euclid Ave. 4th Floor
Cleveland, OH 44115
24 Hours Anytime Line (216) 241-7678
http://www.bbb.org/cleveland/

Consumer Protection Association
3030 Euclid Ave. Suite # 105
Cleveland, OH 44115
(216) 881-3434
http://www.cpa3030.org/

Environmental Action/ Protection

Environmental Health Watch
3500 Lorain Ave. Suite 301
Cleveland, OH 44113
(216) 961-4646
http://www.ehw.org/
MISSION:
The Purpose of the Cuyahoga County Division of Children and Family Services is to assure that children at risk of abuse or neglect are protected and nurtured within a family and with the support of the community.

VISION:
We improve the lives of children as a result of our attention, care and support.